

Regional PROS Performance-December 31, 2014 edition

This packet provides a set of figures and tables describing CAIRS follow-up completion status, length-of-stay in PROS, rates of discharge and discharge status, rates of competitive employment and educational activity, and rates of psychiatric hospitalization and ER use for individuals receiving PROS.

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Relevant Notes:

- For all figures and tables, except Table 7, all data were extracted from CAIRS as of 09/30/14. Data for Table 7 were extracted from the Medicaid Claims and MHARS databases.

Section 1. Data Quality

- Table 1. PROS CAIRS Follow-up Completion Status
 - Table 1 depicts the percentage of individuals on each team whose most recent follow-up is complete.
 - Pink shaded percentages indicate programs and counties that have completed fewer than 80% of follow-up assessments due.

Table 1. PROS CAIRS Follow-up Completion Status

County	Program	Census as of 09/30/14*	Percentage of Census who have a Complete Admission	Percentage of Census who are Eligible for a Follow-up	Percentage of Eligibles with Most Recent Follow-up Completed**
Allegany	ARA PROS	86	100%	58%	98%
	County Total	86	100%	58%	98%
Cattaraugus	Foundation for Change PROS Program	109	100%	68%	100%
	County Total	109	100%	68%	100%
Chautauqua	Gateways PROS	67	100%	70%	0%
	Passages PROS	120	100%	63%	97%
	County Total	187	100%	65%	60%
Chemung	STIRS	172	95%	85%	93%
	County Total	172	95%	85%	93%
Erie	Abbott Corners PROS	89	100%	76%	94%
	Crossroads PROS	172	98%	87%	93%
	Franklin Recovery PROS	95	100%	42%	0%
	Mid-Erie Center for Self-Development (PROS)	86	99%	58%	92%
	North Collins PROS	44	98%	86%	79%
	County Total	486	99%	71%	81%
Monroe	DePaul PROS Program	273	100%	70%	36%
	RGH PROS at Genesee Mental Health Center	239	100%	56%	44%
	Unity PROS	169	100%	63%	100%
	Ventures PROS	129	99%	70%	64%
	County Total	810	100%	64%	56%
Niagara	Niagara Visions PROS	88	98%	81%	100%
	The Dale Association, Inc. PROS	71	100%	75%	74%
	County Total	159	99%	78%	89%
Steuben	Steuben County PROS Program	74	100%	92%	84%
	County Total	74	100%	92%	84%
Wyoming	Spectrum Wyoming PROS	60	100%	72%	98%
	County Total	60	100%	72%	98%

Table 1. PROS CAIRS Follow-up Completion Status

County	Program	Census as of 09/30/14*	Percentage of Census who have a Complete Admission	Percentage of Census who are Eligible for a Follow-up	Percentage of Eligibles with Most Recent Follow-up Completed**
	Western New York Total	2,143	99%	70%	74%
	Statewide	10,701	97%	74%	69%

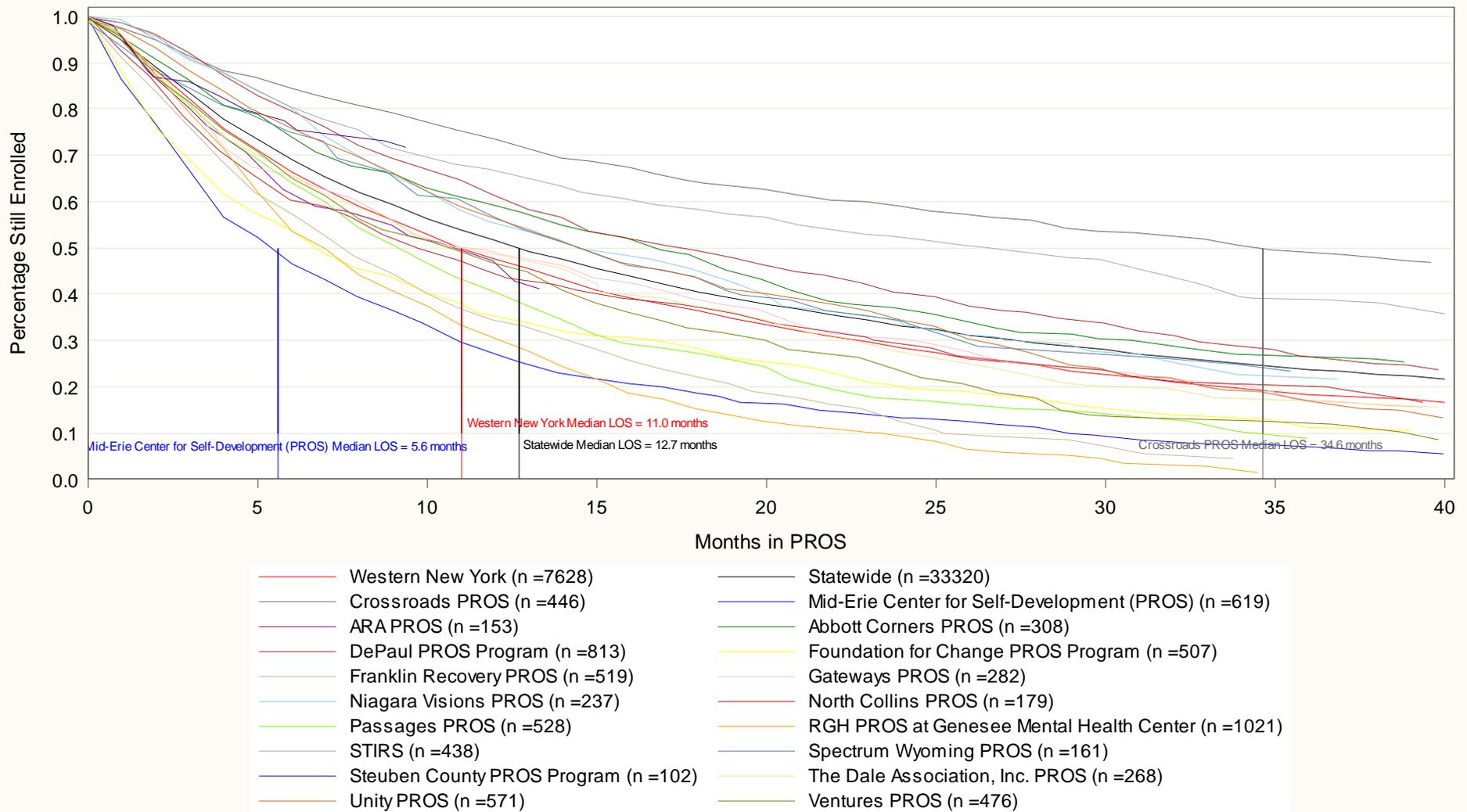
*Census includes all individuals currently enrolled in PROS as of 09/30/14.

**Pink shaded percentages indicate programs that have completed fewer than 80% of follow-up assessments due.

Section 2. Length of Stay and Turnover Rate in PROS

- Figure 1 and Table 2 depict trends in length-of-stay by program. The first figure displays a comparison of length-of-stay by program and takes into account all individuals who have ever received services, both discharged and currently active. The table that follows includes mean and median length-of-stay for each program. Length-of-stay(LOS) is the number of months from the admission date to the data extraction date or discharge date.
- Figure 2 shows the turnover rate of PROS programs statewide in the last three years. The Turnover rate has increased in the past three years from 42% to 51%.
- Table 3 shows the turnover rate by program.

Figure 1. Trends in Western New York PROS Length-of-Stay by Program*



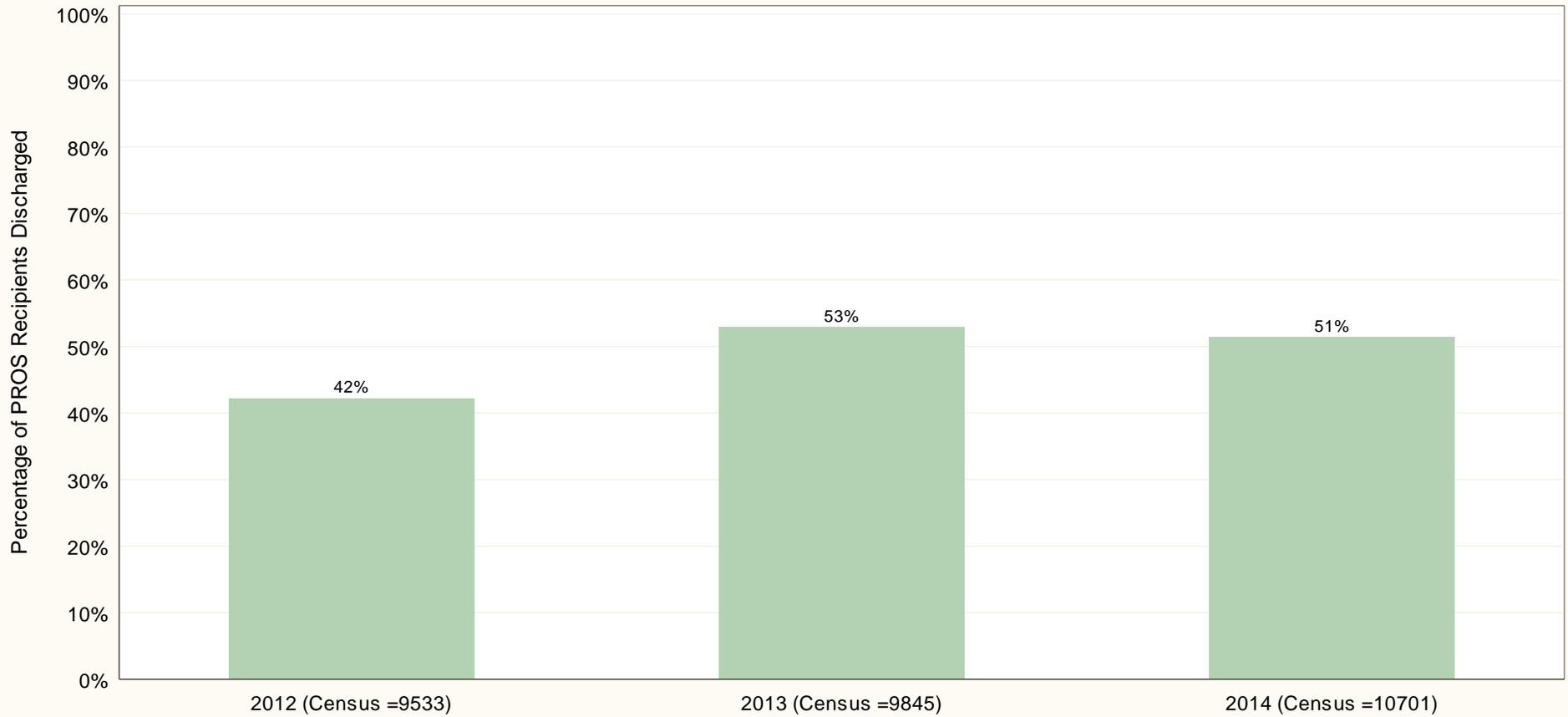
*Sample includes all episodes in Western New York as of 09/30/14.

Table 2. Trends in Western New York PROS Length-of-Stay by Program*

County	Program	License Issued	Overall			Not Discharged			Discharged		
			N	Mean LOS (months)	Median LOS (months)	Pct of Adms	Mean LOS (months)	Median LOS (months)	Pct of Adms	Mean LOS (months)	Median LOS (months)
Allegany	ARA PROS	07/01/2013	153	6.8	5.5	56.2%	8.3	8.3	43.8%	4.7	4.1
	County Total	.	153	6.8	5.5	56.2%	8.3	8.3	43.8%	4.7	4.1
Cattaraugus	Foundation for Change PROS Program	04/01/2010	507	10.7	5.9	21.5%	18.2	11.6	78.5%	8.7	4.5
	County Total	.	507	10.7	5.9	21.5%	18.2	11.6	78.5%	8.7	4.5
Chautauqua	Gateways PROS	08/02/2010	282	14.6	9.1	23.8%	21.6	14.2	76.2%	12.4	8.1
	Passages PROS	08/02/2010	528	11.1	7.3	22.7%	15.5	8.9	77.3%	9.9	7.1
	County Total	.	810	12.3	7.9	23.1%	17.7	12.4	76.9%	10.7	7.3
Chemung	STIRS	11/02/2009	438	23.3	16.9	39.3%	33.4	33.0	60.7%	16.8	11.2
	County Total	.	438	23.3	16.9	39.3%	33.4	33.0	60.7%	16.8	11.2
Erie	Abbott Corners PROS	01/02/2009	308	18.9	12.5	28.9%	27.2	21.9	71.1%	15.4	10.7
	Crossroads PROS	07/01/2008	446	30.5	22.9	38.6%	41.7	39.2	61.4%	23.4	16.0
	Franklin Recovery PROS	02/02/2009	519	9.4	6.0	18.3%	9.2	5.5	81.7%	9.5	6.1
	Mid-Erie Center for Self-Development (PROS)	04/01/2009	619	9.0	4.7	13.9%	14.3	7.7	86.1%	8.1	4.2
	North Collins PROS	02/27/2009	179	15.4	8.3	24.6%	29.9	21.5	75.4%	10.7	5.9
	County Total	.	2,071	15.7	8.2	23.5%	26.8	16.8	76.5%	12.4	7.0
Monroe	DePaul PROS Program	01/04/2010	813	17.4	11.6	33.7%	19.9	12.5	66.3%	16.2	11.4
	RGH PROS at Genesee Mental Health Center	03/01/2010	1,021	7.8	5.5	23.5%	9.9	7.6	76.5%	7.2	5.2
	Unity PROS	03/01/2010	571	14.5	10.2	29.6%	13.9	9.4	70.4%	14.8	10.5
	Ventures PROS	04/04/2011	476	11.6	8.0	27.1%	16.1	12.4	72.9%	9.9	6.9
	County Total	.	2,881	12.5	8.1	28.2%	15.1	10.3	71.8%	11.5	7.5
Niagara	Niagara Visions PROS	03/01/2011	237	14.9	10.8	37.1%	20.5	17.5	62.9%	11.5	8.9
	The Dale Association, Inc. PROS	10/01/2010	268	13.9	8.8	26.5%	23.1	24.3	73.5%	10.6	7.1
	County Total	.	505	14.4	9.8	31.5%	21.7	18.4	68.5%	11.0	8.1
Steuben	Steuben County PROS Program	11/04/2013	102	7.6	9.4	72.5%	9.1	9.9	27.5%	3.8	3.0
	County Total	.	102	7.6	9.4	72.5%	9.1	9.9	27.5%	3.8	3.0
Wyoming	Spectrum Wyoming PROS	01/03/2011	161	14.1	11.3	37.3%	18.5	16.5	62.7%	11.5	9.0
	County Total	.	161	14.1	11.3	37.3%	18.5	16.5	62.7%	11.5	9.0
	Western New York Total	.	7,628	13.8	8.4	28.1%	19.7	12.1	71.9%	11.5	7.2
	Statewide	.	33,320	15.4	9.4	32.2%	22.9	16.4	67.8%	11.8	7.3

*Length-of-stay (LOS) is the number of months from the admission date to the discharge date, or to 09/30/14 for those not yet discharged.

Figure 2. PROS Turnover by Census Year*



*Number of individuals discharged during the one year observed period / Census on last day of time interval. Time intervals end on 09/30/12, 09/30/13 and 09/30/14

Table 3. PROS Turnover by Program

County	Program	Census as of 09/30/14	Percentage Discharged*
Allegany	ARA PROS	86	58%
	County Total	86	58%
Cattaraugus	Foundation for Change PROS Program	109	95%
	County Total	109	95%
Chautauqua	Gateways PROS	67	106%
	Passages PROS	120	84%
	County Total	187	92%
Chemung	STIRS	172	28%
	County Total	172	28%
Erie	Abbott Corners PROS	89	39%
	Crossroads PROS	172	30%
	Franklin Recovery PROS	95	72%
	Mid-Erie Center for Self-Development (PROS)	86	124%
	North Collins PROS	44	25%
	County Total	486	56%
Monroe	DePaul PROS Program	273	67%
	RGH PROS at Genesee Mental Health Center	239	77%
	Unity PROS	169	62%
	Ventures PROS	129	67%
	County Total	810	69%
Niagara	Niagara Visions PROS	88	47%
	The Dale Association, Inc. PROS	71	51%
	County Total	159	48%
Steuben	Steuben County PROS Program	74	38%
	County Total	74	38%
Wyoming	Spectrum Wyoming PROS	60	67%
	County Total	60	67%
	Western New York Total	2,143	63%
	Statewide	10,701	51%

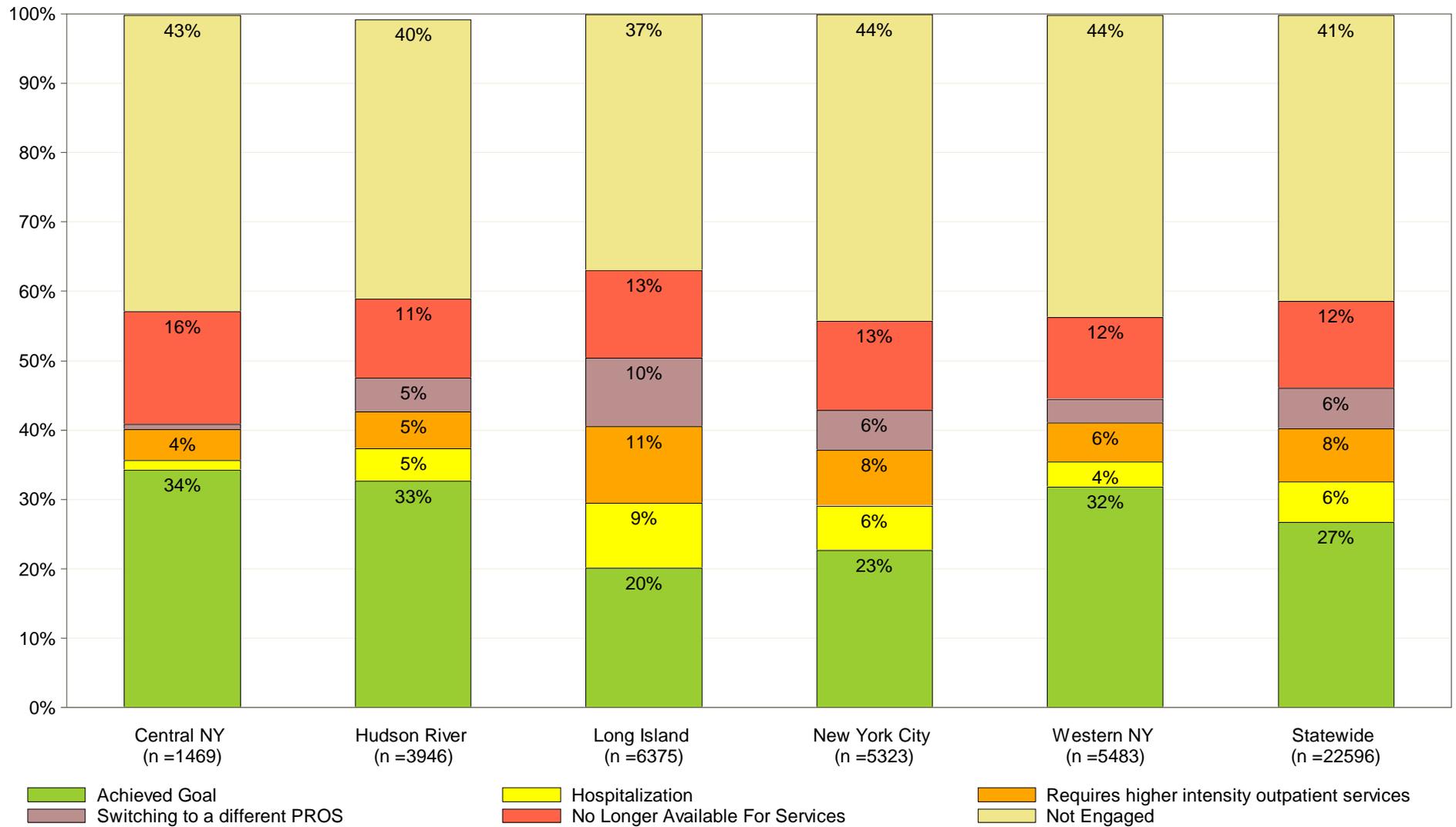
*Number of individuals discharged between 10/01/13 and 09/30/14 / Census on 09/30/14

Section 3. Discharge Status for Individuals Discharged from PROS

- Programs label a discharge using a specified set of options which are aggregated into the following 6 categories of discharge status: **Treatment Objectives Met** - Achieved goal-moving to lower intensity services(e.g., clinic only); **Hospitalization** - Hospitalization; **Requires higher intensity outpatient services** - Requires higher intensity outpatient services (e.g., ACT); **Switching to a different PROS** - Switching to a different PROS; **No Longer Available for Services** - Deceased, Incarceration, Left service area; **Not Engaged** - Refusing services, Dissatisfaction with program, Unknown-follow-up failed to locate individual or determine reason.

- Figure 3 shows the distribution of discharge status statewide, and by region. The largest category of discharged is "Not Engaged".
- Table 4 shows the distribution of discharge status by program.

Figure 3. Discharge Status by Region*



*Sample includes all discharges as of 09/30/14.

Table 4. Discharge Status by Program*

County	Program	Total Discharges	Achieved Goal	Hospitalization	Requires Higher Intensity Outpatient Services	Switching to a Different PROS	No Longer Available for Services	Not Engaged			
								Refusing Services	Dissatisfaction with Program	Unknown, Failed to Locate Individual	Total Not Engaged
Allegany	ARA PROS	67	28%	4%	0%	6%	28%	16%	3%	13%	33%
	County Total	67	28%	4%	0%	6%	28%	16%	3%	13%	33%
Cattaraugus	Foundation for Change PROS Program	398	23%	5%	2%	2%	14%	45%	5%	4%	55%
	County Total	398	23%	5%	2%	2%	14%	45%	5%	4%	55%
Chautauqua	Gateways PROS	215	30%	2%	6%	6%	16%	27%	0%	12%	40%
	Passages PROS	408	23%	3%	7%	2%	15%	30%	5%	14%	50%
	County Total	623	25%	3%	6%	4%	16%	29%	4%	14%	46%
Chemung	STIRS	266	44%	9%	5%	0%	18%	11%	3%	9%	23%
	County Total	266	44%	9%	5%	0%	18%	11%	3%	9%	23%
Erie	Abbott Corners PROS	219	33%	5%	8%	9%	10%	22%	3%	10%	35%
	Crossroads PROS	274	37%	7%	11%	5%	12%	17%	2%	9%	28%
	Franklin Recovery PROS	424	5%	4%	5%	4%	5%	3%	1%	74%	77%
	Mid-Erie Center for Self-Development (PROS)	533	18%	4%	5%	5%	16%	31%	3%	18%	51%
	North Collins PROS	135	18%	5%	1%	11%	44%	14%	2%	5%	21%
	County Total	1,585	20%	5%	6%	6%	14%	18%	2%	29%	49%
Monroe	DePaul PROS Program	539	50%	3%	4%	3%	7%	22%	2%	9%	33%
	RGH PROS at Genesee Mental Health Center	781	39%	2%	8%	2%	9%	24%	4%	13%	40%
	Unity PROS	400	55%	1%	4%	1%	6%	10%	4%	20%	33%
	Ventures PROS	336	22%	1%	4%	2%	1%	23%	0%	47%	69%
	County Total	2,056	42%	2%	5%	2%	7%	20%	3%	19%	42%
Niagara	Niagara Visions PROS	149	34%	3%	7%	3%	16%	16%	5%	16%	37%
	The Dale Association, Inc. PROS	197	36%	5%	11%	4%	12%	22%	2%	9%	33%
	County Total	346	35%	4%	9%	3%	14%	19%	3%	12%	35%
Steuben	Steuben County PROS Program	28	36%	4%	4%	0%	18%	21%	11%	7%	39%
	County Total	28	36%	4%	4%	0%	18%	21%	11%	7%	39%
Wyoming	Spectrum Wyoming PROS	101	41%	3%	8%	3%	17%	21%	1%	7%	29%
	County Total	101	41%	3%	8%	3%	17%	21%	1%	7%	29%

Table 4. Discharge Status by Program*

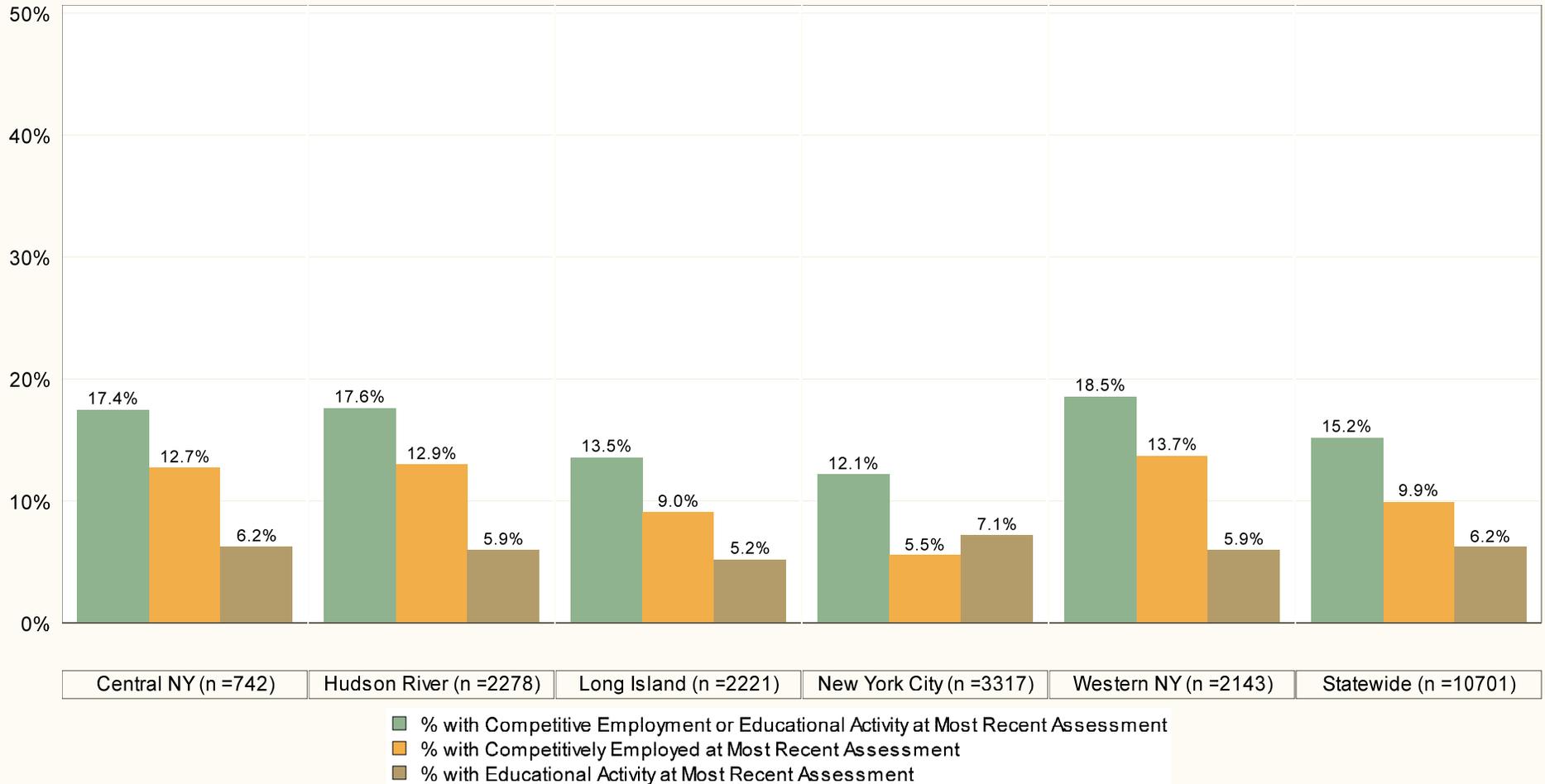
County	Program	Total Discharges	Achieved Goal	Hospitalization	Requires Higher Intensity Outpatient Services	Switching to a Different PROS	No Longer Available for Services	Not Engaged			
								Refusing Services	Dissatisfaction with Program	Unknown, Failed to Locate Individual	Total Not Engaged
	Western New York Total	5,470	32%	4%	6%	3%	12%	22%	3%	19%	44%
	Statewide	22,534	27%	6%	8%	6%	13%	26%	3%	12%	41%

*Sample includes all discharges as of 09/30/14.

Section 4. Competitive Employment and Educational Activity rates for individuals enrolled in PROS

- Figure 4 shows the competitive employment and educational activity rates, statewide and by region.
 - Statewide, 15.2% of individuals enrolled in PROS on 09/30/14 were either competitively employed or engaged in education activity.
 - The rate of competitive employment for individuals enrolled in PROS was 9.9%.
 - Regionally, rates of competitive employment ranged from 13.7% in Western NY to 5.5% in New York City.
- Table 5 shows the competitive employment and educational activity rates by program.

Figure 4. PROS Competitive Employment and Educational Activity Status*



*Sample includes all individuals on census in PROS as of 09/30/14.

Table 5. PROS Competitive Employment and Educational Activity Status

County	Program	Census as of 09/30/14*	% with Competitive Employment or Educational Activity at Most Recent Assessment	% with Competitively Employed at Most Recent Assessment	% with Educational Activity at Most Recent Assessment
Allegany	ARA PROS	86	16.3%	10.5%	5.8%
	County Total	86	16.3%	10.5%	5.8%
Cattaraugus	Foundation for Change PROS Program	109	13.8%	9.2%	6.4%
	County Total	109	13.8%	9.2%	6.4%
Chautauqua	Gateways PROS	67	13.4%	11.9%	1.5%
	Passages PROS	120	10.8%	9.2%	1.7%
	County Total	187	11.8%	10.2%	1.6%
Chemung	STIRS	172	25.2%	22.7%	4.9%
	County Total	172	25.2%	22.7%	4.9%
Erie	Abbott Corners PROS	89	16.9%	14.6%	3.4%
	Crossroads PROS	172	20.1%	17.2%	3.6%
	Franklin Recovery PROS	95	10.5%	1.1%	9.5%
	Mid-Erie Center for Self-Development (PROS)	86	15.3%	5.9%	9.4%
	North Collins PROS	44	11.6%	2.3%	9.3%
	County Total	486	16.0%	10.2%	6.2%
Monroe	DePaul PROS Program	273	36.6%	31.1%	8.1%
	RGH PROS at Genesee Mental Health Center	239	11.3%	7.1%	4.6%
	Unity PROS	169	14.8%	8.3%	7.1%
	Ventures PROS	129	27.3%	20.3%	10.2%
	County Total	810	23.1%	17.6%	7.2%
Niagara	Niagara Visions PROS	88	15.1%	10.5%	5.8%
	The Dale Association, Inc. PROS	71	12.7%	7.0%	7.0%
	County Total	159	14.0%	8.9%	6.4%
Steuben	Steuben County PROS Program	74	6.8%	5.4%	1.4%
	County Total	74	6.8%	5.4%	1.4%
Wyoming	Spectrum Wyoming PROS	60	18.3%	11.7%	6.7%
	County Total	60	18.3%	11.7%	6.7%
	Western New York Total	2,143	18.5%	13.7%	5.9%
	Statewide	10,701	15.2%	9.9%	6.2%

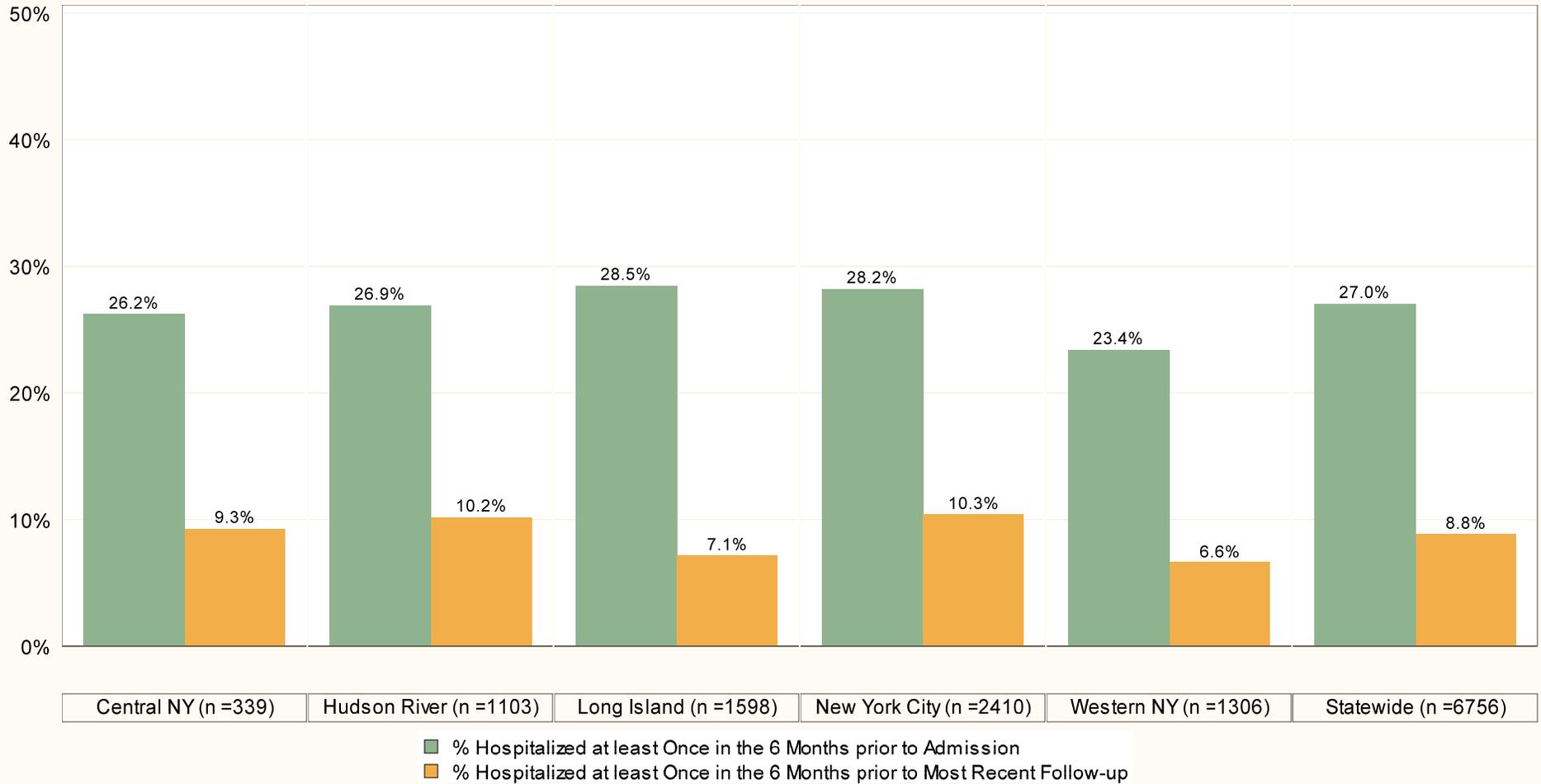
*Census includes all individuals currently enrolled in PROS as 09/30/14.

Note: Pink shaded percentages indicate programs that have completed fewer than 80% of follow-up assessments due.

Section 5. Psychiatric hospitalization and ER use for individuals enrolled in PROS

- Figure 5 depicts the rates of psychiatric hospitalization in the 6 months prior to admission and most recent follow-up assessment, statewide and by region. Data are from CAIRS.
 - Statewide, the rate of psychiatric hospitalization for individuals enrolled in PROS on 09/30/14 and has at least one follow-up assessment declined from 27.0% to 8.8%. Similar trends are seen in all regions.
- Table 6 depicts the rates of psychiatric hospitalization by program. Data are from CAIRS.
- Table 7 depicts the rates of psychiatric hospitalization in the 6 months prior to admission, while enrolled in PROS, and in the 6 months following discharge from PROS. Data are from Medicaid and MHARS.
- Figure 6 shows the rates of any psychiatric emergency room use in the 6 months prior to admission and most recent follow-up assessment, statewide and by region. Data are from CAIRS.
 - Statewide, the rate of psychiatric emergency room use for individuals enrolled in PROS on 09/30/14 and has at least one follow-up assessment declined from 22.8% to 9.1%. Similar trends are seen in all regions.
- Table 8 shows the rate of any Psychiatric Emergency Room Use by program.

Figure 5. PROS Psychiatric Hospitalization Status (from CAIRS)*



*Sample includes all individuals currently enrolled with at least one follow-up in CAIRS as of 09/30/14.

Table 6. PROS Psychiatric Hospitalization Status (from CAIRS)*

County	Program	Total Currently Enrolled with at least One Complete Follow-up as of 09/30/14	% Hospitalized at least Once in the 6 Months prior to Admission**	% Hospitalized at least Once in the 6 Months prior to Most Recent Follow-up**	Percent change
Allegany	ARA PROS	49	25.0%	7.1%	17.9%
	County Total	49	25.0%	7.1%	17.9%
Cattaraugus	Foundation for Change PROS Program	74	55.6%	16.2%	39.3%
	County Total	74	55.6%	16.2%	39.3%
Chautauqua	Gateways PROS	35	8.6%	2.9%	5.6%
	Passages PROS	73	16.2%	8.8%	7.4%
	County Total	108	13.6%	6.9%	6.7%
Chemung	STIRS	143	16.9%	6.2%	10.7%
	County Total	143	16.9%	6.2%	10.7%
Erie	Abbott Corners PROS	65	29.2%	1.5%	27.7%
	Crossroads PROS	142	25.2%	2.2%	23.0%
	Franklin Recovery PROS	16	26.7%	12.5%	14.2%
	Mid-Erie Center for Self-Development (PROS)	47	13.9%	5.4%	8.5%
	North Collins PROS	37	45.7%	16.2%	29.5%
	County Total	307	27.3%	4.8%	22.6%
Monroe	DePaul PROS Program	132	15.2%	10.1%	5.1%
	RGH PROS at Genesee Mental Health Center	84	25.0%	3.1%	21.9%
	Unity PROS	106	9.4%	1.0%	8.4%
	Ventures PROS	81	33.8%	5.1%	28.7%
	County Total	403	19.4%	4.4%	15.0%
Niagara	Niagara Visions PROS	71	31.7%	11.6%	20.1%
	The Dale Association, Inc. PROS	52	26.0%	9.6%	16.4%
	County Total	123	29.1%	10.7%	18.3%
Steuben	Steuben County PROS Program	57	7.0%	7.0%	0.0%
	County Total	57	7.0%	7.0%	0.0%
Wyoming	Spectrum Wyoming PROS	42	25.7%	5.0%	20.7%
	County Total	42	25.7%	5.0%	20.7%
	Western New York Total	1,306	23.4%	6.6%	16.8%
	Statewide	6,756	27.0%	8.8%	18.2%

*Sample includes all individuals currently enrolled with at least one follow-up in CAIRS as of 09/30/14.

**Number hospitalized divided by the number of individuals with a valid hospitalization value (denominator excludes those with missing/unknown hospitalization status).

Note: Pink shaded percentages indicate programs that have completed fewer than 80% of follow-up assessments due.

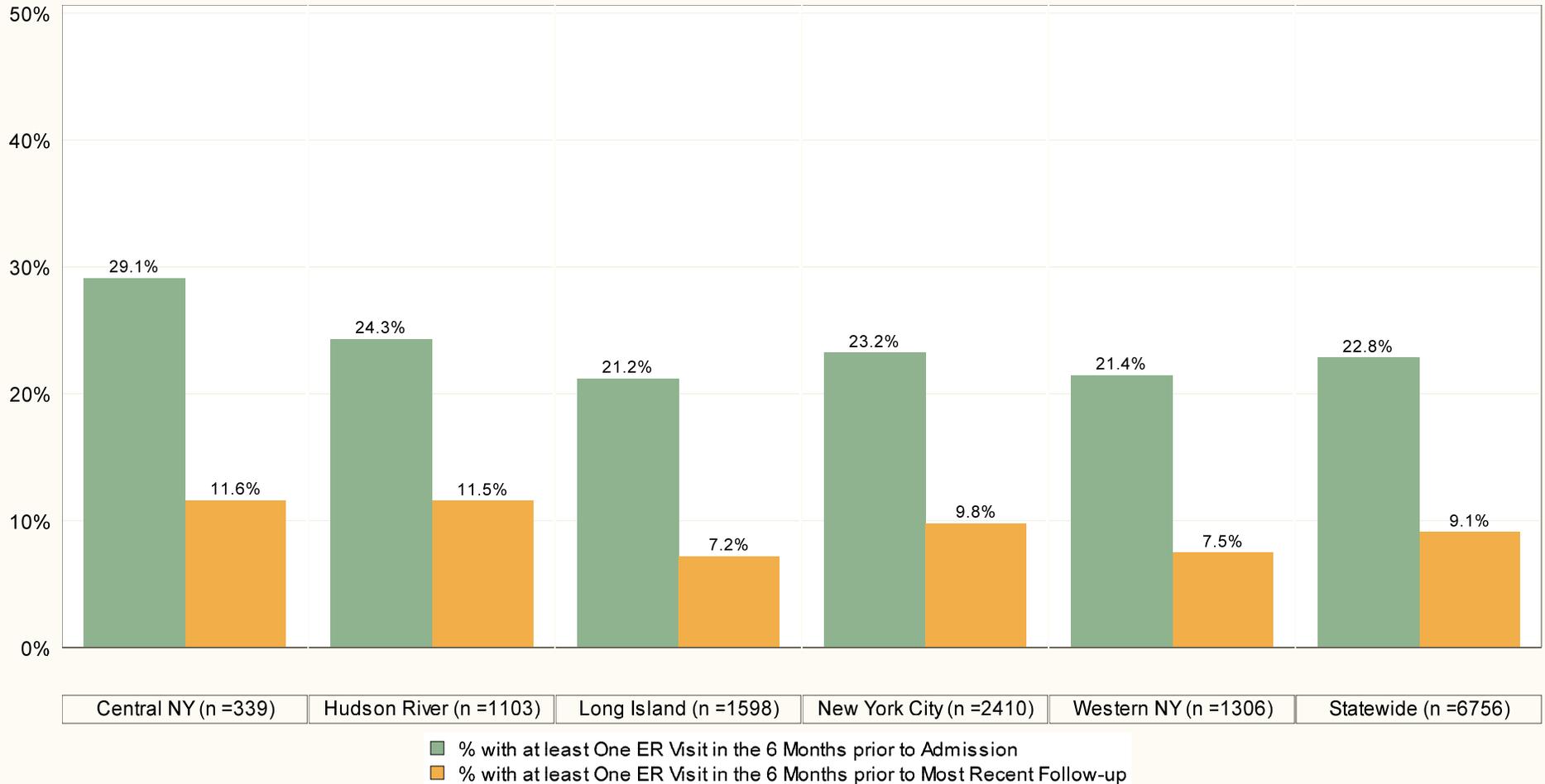
Table 7. PROS Psychiatric Hospitalization Status (from Medicaid and MHARS)

County	Program	Total Number of Discharged Individuals*	Number of Individuals included in sample**	% Hospitalized at least Once in the 6 Months prior to Admission	% Hospitalized at least Once while enrolled in PROS	% Hospitalized at least Once in the 6 Months after PROS discharge
Allegany	ARA PROS	25	22	31.8%	9.1%	9.1%
	County Total	25	22	31.8%	9.1%	9.1%
Cattaraugus	Foundation for Change PROS Program	99	72	45.8%	23.6%	19.4%
	County Total	99	72	45.8%	23.6%	19.4%
Chautauqua	Gateways PROS	63	43	9.3%	4.7%	4.7%
	Passages PROS	110	92	21.7%	8.7%	9.8%
	County Total	172	135	17.8%	7.4%	8.1%
Chemung	STIRS	58	46	21.7%	13.0%	6.5%
	County Total	58	46	21.7%	13.0%	6.5%
Erie	Abbott Corners PROS	43	37	13.5%	2.7%	5.4%
	Crossroads PROS	39	31	12.9%	6.5%	3.2%
	Franklin Recovery PROS	98	87	14.9%	11.5%	6.9%
	Mid-Erie Center for Self-Development (PROS)	99	61	26.2%	21.3%	13.1%
	North Collins PROS	14	7	42.9%	14.3%	14.3%
	County Total	358	283	20.5%	13.1%	7.8%
Monroe	DePaul PROS Program	131	102	17.6%	14.7%	10.8%
	RGH PROS at Genesee Mental Health Center	238	196	13.8%	14.8%	8.7%
	Unity PROS	107	96	13.5%	11.5%	8.3%
	Ventures PROS	112	102	18.6%	8.8%	10.8%
	County Total	587	496	15.5%	12.9%	9.5%
Niagara	Niagara Visions PROS	51	44	27.3%	25.0%	13.6%
	The Dale Association, Inc. PROS	49	42	28.6%	9.5%	16.7%
	County Total	100	86	27.9%	17.4%	15.1%
Steuben	Steuben County PROS Program
	County Total
Wyoming	Spectrum Wyoming PROS	23	16	31.3%	18.8%	6.3%
	County Total	23	16	31.3%	18.8%	6.3%
	Western New York Total	1,420	1,156	20.6%	13.3%	9.8%
	Statewide	5,344	4,011	28.9%	19.1%	15.6%

*Total number of individuals who were admitted to PROS on or after January 1, 2008 and discharged between 1/1/2013 and 12/31/2013..

**Sample includes all who were admitted to PROS on or after January 1, 2008, discharged between 1/1/2013 and 12/31/2013., and eligible for Medicaid. Sample excludes those with the discharge reason Deceased or Switching to a different PROS. All hospitalization data are from Medicaid and MHARS.

Figure 6. PROS Psychiatric ER Use*



*Sample includes all individuals currently enrolled with at least one follow-up as of 09/30/14.

Table 8. PROS Psychiatric ER Use*

County	Program	Total Currently Enrolled with at least One Complete Follow-up as of 09/30/14	% with at least One ER Visit in the 6 Months prior to Admission**	% with at least One ER Visit in the 6 Months prior to Most Recent Follow-up**	Percent change
Allegany	ARA PROS	49	10.6%	11.9%	-1.3%
	County Total	49	10.6%	11.9%	-1.3%
Cattaraugus	Foundation for Change PROS Program	74	48.6%	9.5%	39.1%
	County Total	74	48.6%	9.5%	39.1%
Chautauqua	Gateways PROS	35	8.6%	5.9%	2.7%
	Passages PROS	73	14.9%	7.6%	7.3%
	County Total	108	12.7%	7.0%	5.7%
Chemung	STIRS	143	13.8%	8.6%	5.2%
	County Total	143	13.8%	8.6%	5.2%
Erie	Abbott Corners PROS	65	33.9%	0.0%	33.9%
	Crossroads PROS	142	17.8%	4.3%	13.5%
	Franklin Recovery PROS	16	13.3%	18.8%	-5.4%
	Mid-Erie Center for Self-Development (PROS)	47	13.3%	8.3%	5.0%
	North Collins PROS	37	42.9%	18.9%	23.9%
	County Total	307	24.6%	6.5%	18.1%
Monroe	DePaul PROS Program	132	16.7%	10.4%	6.2%
	RGH PROS at Genesee Mental Health Center	84	25.3%	6.2%	19.2%
	Unity PROS	106	16.3%	2.9%	13.4%
	Ventures PROS	81	31.1%	7.8%	23.3%
	County Total	403	21.3%	6.4%	14.8%
Niagara	Niagara Visions PROS	71	35.6%	13.2%	22.4%
	The Dale Association, Inc. PROS	52	19.6%	3.8%	15.8%
	County Total	123	28.2%	9.2%	19.0%
Steuben	Steuben County PROS Program	57	5.3%	10.5%	-5.3%
	County Total	57	5.3%	10.5%	-5.3%
Wyoming	Spectrum Wyoming PROS	42	19.4%	2.5%	16.9%
	County Total	42	19.4%	2.5%	16.9%
	Western New York Total	1,306	21.4%	7.5%	14.0%
	Statewide	6,756	22.8%	9.1%	13.7%

*Sample includes all individuals currently enrolled with at least one follow-up as of 09/30/14.

**Number with ER use divided by the number of individuals with a valid ER value (denominator excludes those with missing/ unknown ER status).

Note: Pink shaded percentages indicate programs that have completed fewer than 80% of follow-up assessments due.