



Regional PROS Performance-December 31, 2014 edition

This packet provides a set of figures and tables describing CAIRS follow-up completion status, length-of-stay in PROS, rates of discharge and discharge status, rates of competitive employment and educational activity, and rates of psychiatric hospitalization and ER use for individuals receiving PROS.

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Relevant Notes:

- For all figures and tables, except Table 7, all data were extracted from CAIRS as of 09/30/14. Data for Table 7 were extracted from the Medicaid Claims and MHARS databases.

Section 1. Data Quality

- Table 1. PROS CAIRS Follow-up Completion Status

- o Table 1 depicts the percentage of individuals on each team whose most recent follow-up is complete.

- o Pink shaded percentages indicate programs and counties that have completed fewer than 80% of follow-up assessments due.

Table 1. PROS CAIRS Follow-up Completion Status

County	Program	Census as of 09/30/14*	Percentage of Census who have a Complete Admission	Percentage of Census who are Eligible for a Follow-up	Percentage of Eligibles with Most Recent Follow-up Completed**
Bronx	BASICS Esperanza/Hope PROS	115	91%	55%	3%
	FECS Bronx	361	100%	80%	98%
	JBFCs Bronx R.E.A.L.	168	100%	87%	100%
	Riverdale PROS	111	100%	76%	55%
	County Total	755	99%	77%	82%
Kings	Brooklyn Community PROS	118	100%	69%	99%
	Brooklyn REAL JBFCs	109	99%	78%	69%
	Coney Island REAL PROS	80	100%	86%	100%
	FECS Brooklyn	328	98%	81%	69%
	ICL East New York PROS	204	100%	78%	96%
	Metro Club PROS	102	98%	88%	97%
	County Total	941	99%	80%	84%
New York	Bridge Diane Goldberg	245	100%	89%	87%
	East Village Access	185	100%	70%	45%
	Harlem Bay Network PROS	249	100%	63%	97%
	Henry Street Settlement PROS Express	76	100%	76%	66%
	PROSpect Place	62	100%	97%	88%
	Postgraduate PROS	115	100%	90%	63%
	Service Program for Older People PROS	65	98%	80%	100%
	County Total	997	100%	78%	78%
Queens	CCNS Corona PROS	93	99%	69%	100%
	Goodwill PROS Rebound	114	99%	86%	98%
	HALI Jamaica PROS	70	100%	73%	0%
	Lifespire SPAN PROS	46	4%	0%	.
	Rockaway PROS	92	99%	71%	100%
	TSINY PROS	209	99%	90%	80%
County Total	624	92%	75%	80%	

Table 1. PROS CAIRS Follow-up Completion Status

County	Program	Census as of 09/30/14*	Percentage of Census who have a Complete Admission	Percentage of Census who are Eligible for a Follow-up	Percentage of Eligibles with Most Recent Follow-up Completed**
	New York City Total	3,317	98%	78%	81%
	Statewide	10,701	97%	74%	69%

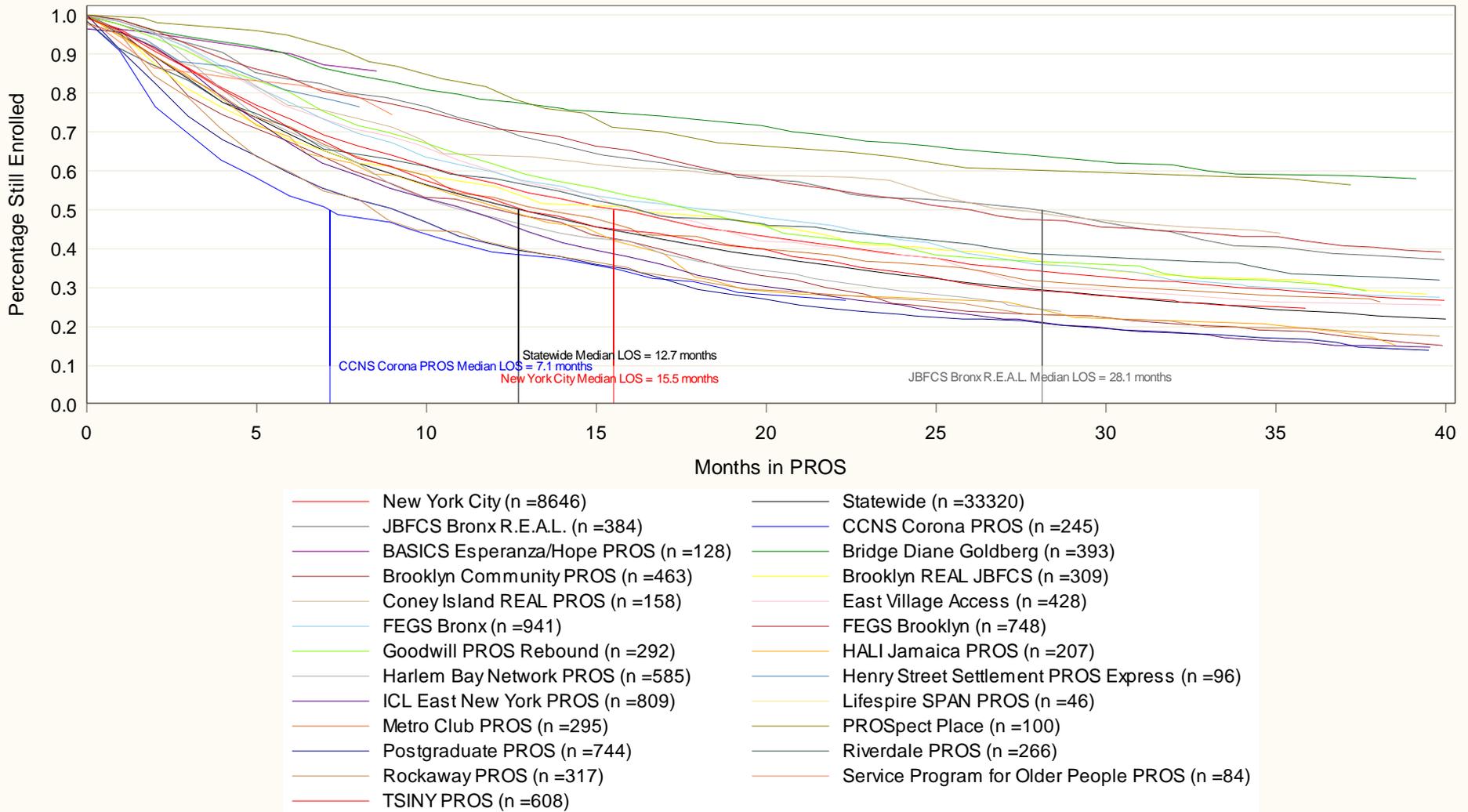
*Census includes all individuals currently enrolled in PROS as of 09/30/14.

**Pink shaded percentages indicate programs that have completed fewer than 80% of follow-up assessments due.

Section 2. Length of Stay and Turnover Rate in PROS

- Figure 1 and Table 2 depict trends in length-of-stay by program. The first figure displays a comparison of length-of-stay by program and takes into account all individuals who have ever received services, both discharged and currently active. The table that follows includes mean and median length-of-stay for each program. Length-of-stay(LOS) is the number of months from the admission date to the data extraction date or discharge date.
- Figure 2 shows the turnover rate of PROS programs statewide in the last three years. The Turnover rate has increased in the past three years from 42% to 51%.
- Table 3 shows the turnover rate by program.

Figure 1. Trends in New York City PROS Length-of-Stay by Program*



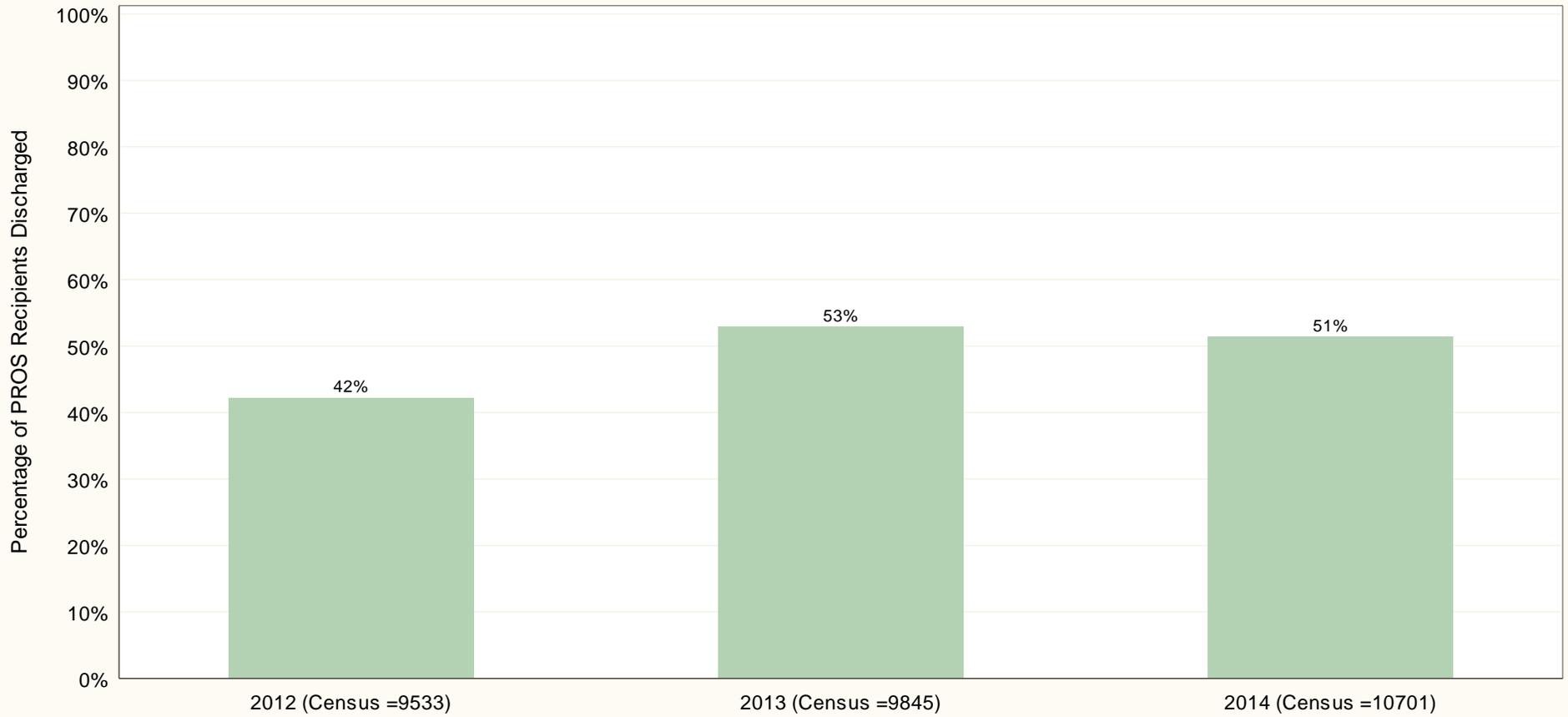
*Sample includes all episodes in New York City as of 09/30/14.

Table 2. Trends in New York City PROS Length-of-Stay by Program*

County	Program	License Issued	Overall			Not Discharged			Discharged		
			N	Mean LOS (months)	Median LOS (months)	Pct of Adms	Mean LOS (months)	Median LOS (months)	Pct of Adms	Mean LOS (months)	Median LOS (months)
Bronx	BASICS Esperanza/Hope PROS	12/02/2013	128	6.1	7.2	89.8%	6.4	9.0	10.2%	3.8	3.3
	FEGS Bronx	09/01/2010	941	17.6	12.4	38.4%	25.2	20.9	61.6%	12.9	9.0
	JBFCs Bronx R.E.A.L.	06/01/2010	384	21.9	16.7	43.8%	28.7	26.2	56.3%	16.7	12.5
	Riverdale PROS	01/03/2011	266	16.5	10.4	41.7%	24.5	26.8	58.3%	10.7	6.6
	County Total	.	1,719	17.6	11.3	43.9%	23.0	17.5	56.1%	13.3	9.2
Kings	Brooklyn Community PROS	10/01/2010	463	14.3	9.2	25.5%	22.1	17.4	74.5%	11.6	7.8
	Brooklyn REAL JBFCs	05/01/2010	309	17.2	9.9	35.6%	25.7	21.8	64.4%	12.5	6.3
	Coney Island REAL PROS	09/01/2011	158	19.2	17.2	50.6%	27.0	36.1	49.4%	11.2	7.9
	FEGS Brooklyn	04/01/2010	748	23.6	18.6	43.9%	33.2	40.9	56.1%	16.0	13.3
	ICL East New York PROS	09/01/2010	809	13.3	9.5	25.2%	21.5	18.5	74.8%	10.5	7.2
	Metro Club PROS	11/01/2010	295	15.7	10.9	35.3%	26.2	23.3	64.7%	10.0	7.3
	County Total	.	2,782	17.2	11.9	33.9%	27.1	26.1	66.1%	12.2	8.3
New York	Bridge Diane Goldberg	09/01/2010	393	25.9	22.4	62.3%	32.6	40.6	37.7%	14.9	10.3
	East Village Access	10/01/2010	428	14.7	10.9	43.2%	19.1	15.8	56.8%	11.3	9.2
	Harlem Bay Network PROS	05/14/2012	585	10.8	8.0	42.6%	14.2	13.0	57.4%	8.4	6.5
	Henry Street Settlement PROS Express	11/01/2013	96	7.6	10.1	79.2%	8.6	10.1	20.8%	3.6	2.6
	PROSpect Place	03/01/2011	100	25.6	23.1	62.0%	32.6	41.9	38.0%	14.2	12.3
	Postgraduate PROS	10/01/2010	744	13.5	8.2	15.6%	27.8	25.6	84.4%	10.8	6.3
	Service Program for Older People PROS	10/01/2013	84	8.0	11.0	77.4%	9.3	11.2	22.6%	3.6	1.9
		County Total	.	2,430	15.1	10.4	41.1%	21.6	16.7	58.9%	10.6
Queens	CCNS Corona PROS	03/01/2012	245	9.2	5.0	38.0%	15.4	15.8	62.0%	5.4	3.3
	Goodwill PROS Rebound	03/01/2011	292	17.6	14.2	39.0%	26.1	27.2	61.0%	12.1	9.8
	HALI Jamaica PROS	12/01/2010	207	12.4	9.2	33.8%	17.6	12.4	66.2%	9.8	6.5
	HALI Jamaica PROS	07/01/2011	207	12.4	9.2	33.8%	17.6	12.4	66.2%	9.8	6.5
	Lifespire SPAN PROS	08/01/2014	46	0.9	1.0	100.0%	0.9	1.0	.	.	.
	Rockaway PROS	10/01/2010	317	12.6	6.5	29.0%	22.1	16.9	71.0%	8.7	5.3
	TSINY PROS	09/01/2011	608	14.2	11.0	34.7%	22.8	24.4	65.3%	9.6	7.1
	County Total	.	1,715	13.2	8.9	36.5%	20.0	18.5	63.5%	9.3	6.4
	New York City Total	.	8,646	15.9	10.7	38.4%	23.2	19.2	61.6%	11.4	7.6
	Statewide	.	33,320	15.4	9.4	32.2%	22.9	16.4	67.8%	11.8	7.3

*Length-of-stay (LOS) is the number of months from the admission date to the discharge date, or to 09/30/14 for those not yet discharged.

Figure 2. PROS Turnover by Census Year*



*Number of individuals discharged during the one year observed period / Census on last day of time interval. Time intervals end on 09/30/12, 09/30/13 and 09/30/14

Table 3. PROS Turnover by Program

County	Program	Census as of 09/30/14	Percentage Discharged*
Bronx	BASICS Esperanza/Hope PROS	115	11%
	FECS Bronx	361	49%
	JBFCs Bronx R.E.A.L.	168	45%
	Riverdale PROS	111	36%
	County Total	755	40%
Kings	Brooklyn Community PROS	118	87%
	Brooklyn REAL JBFCs	109	71%
	Coney Island REAL PROS	80	35%
	FECS Brooklyn	328	25%
	ICL East New York PROS	204	56%
	Metro Club PROS	102	22%
	County Total	941	45%
New York	Bridge Diane Goldberg	245	16%
	East Village Access	185	29%
	Harlem Bay Network PROS	249	68%
	Henry Street Settlement PROS Express	76	26%
	PROSpect Place	62	18%
	Postgraduate PROS	115	159%
	Service Program for Older People PROS	65	26%
	County Total	997	49%
Queens	CCNS Corona PROS	93	72%
	Goodwill PROS Rebound	114	54%
	HALI Jamaica PROS	70	70%
	Rockaway PROS	92	54%
	TSINY PROS	209	51%
County Total	624	54%	
New York City Total		3,317	47%
Statewide		10,701	51%

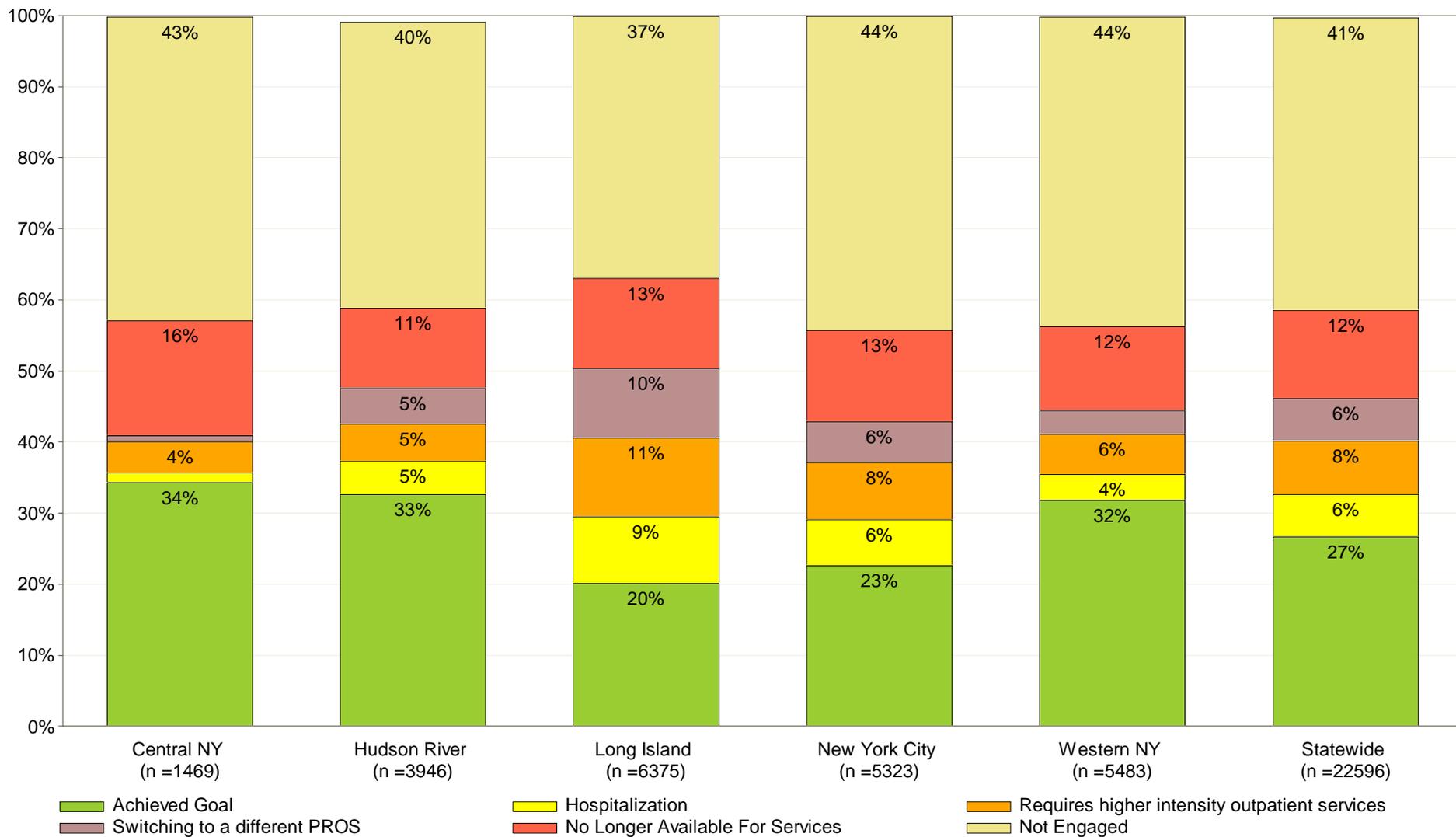
*Number of individuals discharged between 10/01/13 and 09/30/14 / Census on 09/30/14

Section 3. Discharge Status for Individuals Discharged from PROS

- Programs label a discharge using a specified set of options which are aggregated into the following 6 categories of discharge status: **Treatment Objectives Met** - Achieved goal-moving to lower intensity services(e.g., clinic only); **Hospitalization** - Hospitalization; **Requires higher intensity outpatient services** - Requires higher intensity outpatient services(e.g., ACT); **Switching to a different PROS** - Switching to a different PROS; **No Longer Available for Services** - Deceased, Incarceration, Left service area; **Not Engaged** - Refusing services, Dissatisfaction with program, Unknown-follow-up failed to locate individual or determine reason.

- Figure 3 shows the distribution of discharge status statewide, and by region. The largest category of discharged is "Not Engaged".
- Table 4 shows the distribution of discharge status by program.

Figure 3. Discharge Status by Region*



*Sample includes all discharges as of 09/30/14.

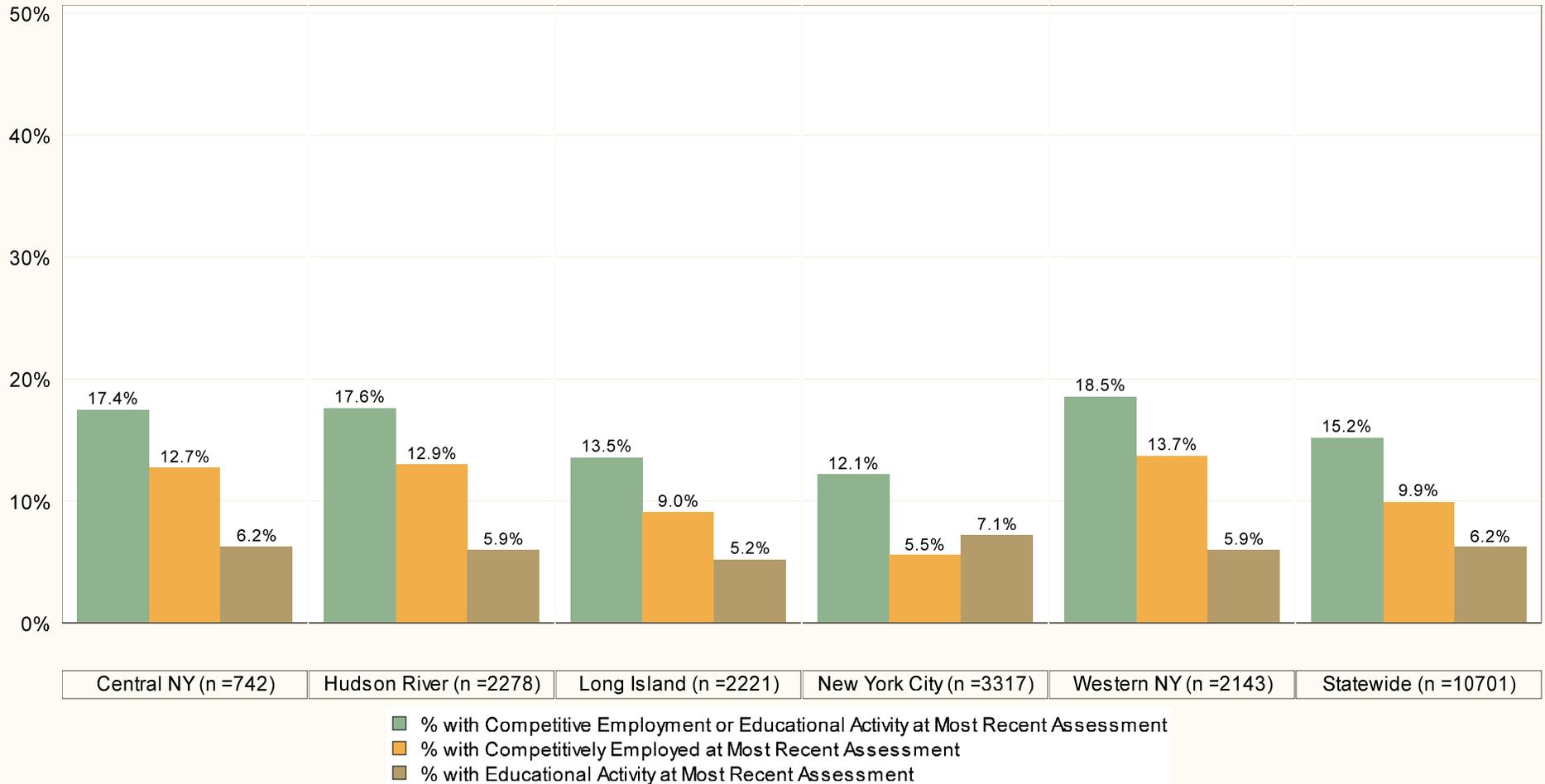
Table 4. Discharge Status by Program*

County	Program	Total Discharges	Achieved Goal	Hospitalization	Requires Higher Intensity Outpatient Services	Switching to a Different PROS	No Longer Available for Services	Not Engaged			
								Refusing Services	Dissatisfaction with Program	Unknown, Failed to Locate Individual	Total Not Engaged
Bronx	BASICS Esperanza/Hope PROS	13	8%	0%	0%	15%	0%	77%	0%	0%	77%
	FEGS Bronx	580	39%	9%	8%	5%	9%	25%	0%	4%	29%
	JBFCS Bronx R.E.A.L.	216	34%	4%	11%	2%	13%	29%	0%	6%	35%
	Riverdale PROS	155	27%	3%	7%	5%	8%	33%	3%	14%	50%
	County Total	964	35%	7%	9%	5%	10%	28%	1%	6%	34%
Kings	Brooklyn Community PROS	345	15%	8%	5%	6%	14%	40%	6%	6%	52%
	Brooklyn REAL JBFCS	199	38%	6%	17%	1%	24%	15%	0%	0%	15%
	Coney Island REAL PROS	78	32%	22%	1%	3%	15%	5%	22%	0%	27%
	FEGS Brooklyn	420	27%	8%	7%	8%	13%	21%	6%	8%	35%
	ICL East New York PROS	605	9%	1%	12%	2%	20%	24%	3%	29%	56%
	Metro Club PROS	191	47%	6%	8%	8%	4%	24%	0%	3%	26%
	County Total	1,838	22%	6%	9%	5%	16%	24%	5%	13%	42%
New York	Bridge Diane Goldberg	148	17%	7%	14%	7%	18%	28%	5%	5%	38%
	East Village Access	243	18%	2%	5%	8%	19%	43%	0%	6%	49%
	Harlem Bay Network PROS	336	16%	4%	6%	7%	13%	20%	2%	32%	54%
	Henry Street Settlement PROS Express	20	25%	10%	5%	10%	20%	25%	0%	5%	30%
	PROSpect Place	38	37%	21%	5%	8%	13%	13%	0%	3%	16%
	Postgraduate PROS	628	21%	4%	7%	10%	9%	23%	2%	25%	50%
	Service Program for Older People PROS	19	11%	5%	5%	0%	0%	68%	5%	5%	79%
	County Total	1,432	19%	4%	7%	8%	13%	27%	2%	20%	49%
Queens	CCNS Corona PROS	152	5%	11%	3%	5%	9%	59%	3%	5%	67%
	Goodwill PROS Rebound	178	33%	8%	7%	12%	16%	14%	3%	7%	24%
	HALI Jamaica PROS	137	10%	6%	3%	5%	6%	52%	1%	16%	69%
	Rockaway PROS	225	8%	9%	5%	3%	12%	23%	4%	34%	61%
	TSINY PROS	395	20%	10%	11%	3%	10%	35%	6%	6%	47%
	County Total	1,087	16%	9%	7%	5%	11%	34%	4%	13%	52%
	New York City Total	5,321	23%	6%	8%	6%	13%	28%	3%	14%	44%
	Statewide	22,534	27%	6%	8%	6%	13%	26%	3%	12%	41%

Section 4. Competitive Employment and Educational Activity rates for individuals enrolled in PROS

- Figure 4 shows the competitive employment and educational activity rates, statewide and by region.
 - Statewide, 15.2% of individuals enrolled in PROS on 09/30/14 were either competitively employed or engaged in education activity.
 - The rate of competitive employment for individuals enrolled in PROS was 9.9%.
 - Regionally, rates of competitive employment ranged from 13.7% in Western NY to 5.5% in New York City.
- Table 5 shows the competitive employment and educational activity rates by program.

Figure 4. PROS Competitive Employment and Educational Activity Status*



*Sample includes all individuals on census in PROS as of 09/30/14.

Table 5. PROS Competitive Employment and Educational Activity Status

County	Program	Census as of 09/30/14*	% with Competitive Employment or Educational Activity at Most Recent Assessment	% with Competitively Employed at Most Recent Assessment	% with Educational Activity at Most Recent Assessment
Bronx	BASICS Esperanza/Hope PROS	115	1.9%	1.0%	1.0%
	FECS Bronx	361	9.1%	2.5%	6.9%
	JBFCs Bronx R.E.A.L.	168	8.9%	4.8%	4.2%
	Riverdale PROS	111	30.6%	27.0%	4.5%
	County Total	755	11.3%	6.4%	5.1%
Kings	Brooklyn Community PROS	118	22.0%	15.3%	9.3%
	Brooklyn REAL JBFCs	109	13.0%	4.6%	9.3%
	Coney Island REAL PROS	80	6.3%	5.0%	1.3%
	FECS Brooklyn	328	10.6%	5.0%	5.6%
	ICL East New York PROS	204	10.3%	4.4%	5.9%
	Metro Club PROS	102	23.0%	8.0%	17.0%
	County Total	941	13.2%	6.4%	7.4%
New York	Bridge Diane Goldberg	245	12.2%	4.1%	8.6%
	East Village Access	185	12.4%	2.2%	10.3%
	Harlem Bay Network PROS	249	10.0%	3.6%	7.2%
	Henry Street Settlement PROS Express	76	6.6%	5.3%	2.6%
	PROSpect Place	62	11.3%	4.8%	8.1%
	Postgraduate PROS	115	13.0%	6.1%	7.0%
	Service Program for Older People PROS	65	1.6%	1.6%	0.0%
	County Total	997	10.6%	3.8%	7.3%
Queens	CCNS Corona PROS	93	7.6%	1.1%	6.5%
	Goodwill PROS Rebound	114	18.6%	10.6%	8.8%
	HALI Jamaica PROS	70	4.3%	0.0%	4.3%
	Lifespire SPAN PROS	46	0.0%	0.0%	0.0%
	Rockaway PROS	92	4.4%	2.2%	2.2%
	TSINY PROS	209	21.7%	8.2%	14.5%
County Total	624	13.9%	5.6%	8.9%	
New York City Total		3,317	12.1%	5.5%	7.1%
Statewide		10,701	15.2%	9.9%	6.2%

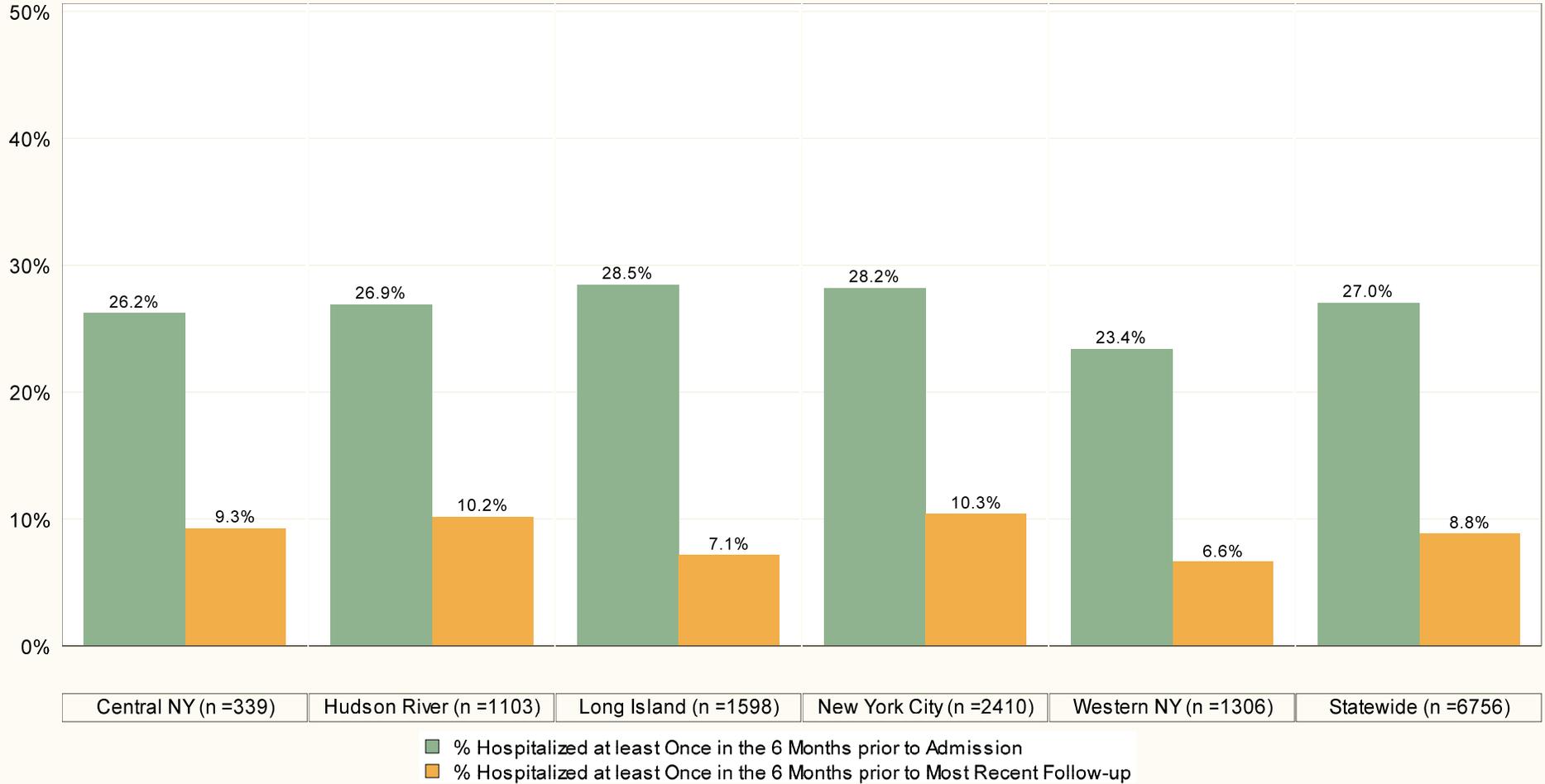
*Census includes all individuals currently enrolled in PROS as 09/30/14.

Note: Pink shaded percentages indicate programs that have completed fewer than 80% of follow-up assessments due.

Section 5. Psychiatric hospitalization and ER use for individuals enrolled in PROS

- Figure 5 depicts the rates of psychiatric hospitalization in the 6 months prior to admission and most recent follow-up assessment, statewide and by region. Data are from CAIRS.
 - Statewide, the rate of psychiatric hospitalization for individuals enrolled in PROS on 09/30/14 and has at least one follow-up assessment declined from 27.0% to 8.8%. Similar trends are seen in all regions.
- Table 6 depicts the rates of psychiatric hospitalization by program. Data are from CAIRS.
- Table 7 depicts the rates of psychiatric hospitalization in the 6 months prior to admission, while enrolled in PROS, and in the 6 months following discharge from PROS. Data are from Medicaid and MHARS.
- Figure 6 shows the rates of any psychiatric emergency room use in the 6 months prior to admission and most recent follow-up assessment, statewide and by region. Data are from CAIRS.
 - Statewide, the rate of psychiatric emergency room use for individuals enrolled in PROS on 09/30/14 and has at least one follow-up assessment declined from 22.8% to 9.1%. Similar trends are seen in all regions.
- Table 8 shows the rate of any Psychiatric Emergency Room Use by program.

Figure 5. PROS Psychiatric Hospitalization Status (from CAIRS)*



*Sample includes all individuals currently enrolled with at least one follow-up in CAIRS as of 09/30/14.

Table 6. PROS Psychiatric Hospitalization Status (from CAIRS)*

County	Program	Total Currently Enrolled with at least One Complete Follow-up as of 09/30/14	% Hospitalized at least Once in the 6 Months prior to Admission**	% Hospitalized at least Once in the 6 Months prior to Most Recent Follow-up**	Percent change
Bronx	BASICS Esperanza/Hope PROS	2	0.0%	100.0%	-100.0%
	FEGS Bronx	288	39.3%	8.8%	30.5%
	JBFCs Bronx R.E.A.L.	146	41.8%	12.3%	29.5%
	Riverdale PROS	79	17.7%	9.2%	8.5%
	County Total	515	36.5%	10.1%	26.4%
Kings	Brooklyn Community PROS	82	31.6%	8.6%	23.0%
	Brooklyn REAL JBFCs	76	35.5%	2.6%	32.9%
	Coney Island REAL PROS	69	15.9%	20.3%	-4.3%
	FEGS Brooklyn	262	18.9%	5.8%	13.1%
	ICL East New York PROS	158	48.4%	25.2%	23.2%
	Metro Club PROS	90	23.0%	6.7%	16.3%
	County Total	737	27.9%	11.3%	16.6%
New York	Bridge Diane Goldberg	216	12.5%	7.5%	5.0%
	East Village Access	111	31.7%	11.8%	19.9%
	Harlem Bay Network PROS	156	32.6%	9.2%	23.5%
	Henry Street Settlement PROS Express	38	15.8%	10.5%	5.3%
	PROSpect Place	60	19.0%	3.4%	15.6%
	Postgraduate PROS	93	31.9%	9.8%	22.1%
	Service Program for Older People PROS	52	17.3%	5.8%	11.5%
	County Total	726	22.2%	8.5%	13.7%
Queens	CCNS Corona PROS	64	23.4%	6.3%	17.2%
	Goodwill PROS Rebound	97	11.3%	4.5%	6.8%
	HALI Jamaica PROS	26	32.0%	44.0%	-12.0%
	Lifespire SPAN PROS
	Rockaway PROS	65	18.5%	8.2%	10.3%
	TSINY PROS	180	39.7%	15.3%	24.4%
	County Total	432	27.5%	12.3%	15.2%
	New York City Total	2,410	28.2%	10.3%	17.9%
	Statewide	6,756	27.0%	8.8%	18.2%

*Sample includes all individuals currently enrolled with at least one follow-up in CAIRS as of 09/30/14.

**Number hospitalized divided by the number of individuals with a valid hospitalization value (denominator excludes those with missing/unknown hospitalization status).

Note: Pink shaded percentages indicate programs that have completed fewer than 80% of follow-up assessments due.

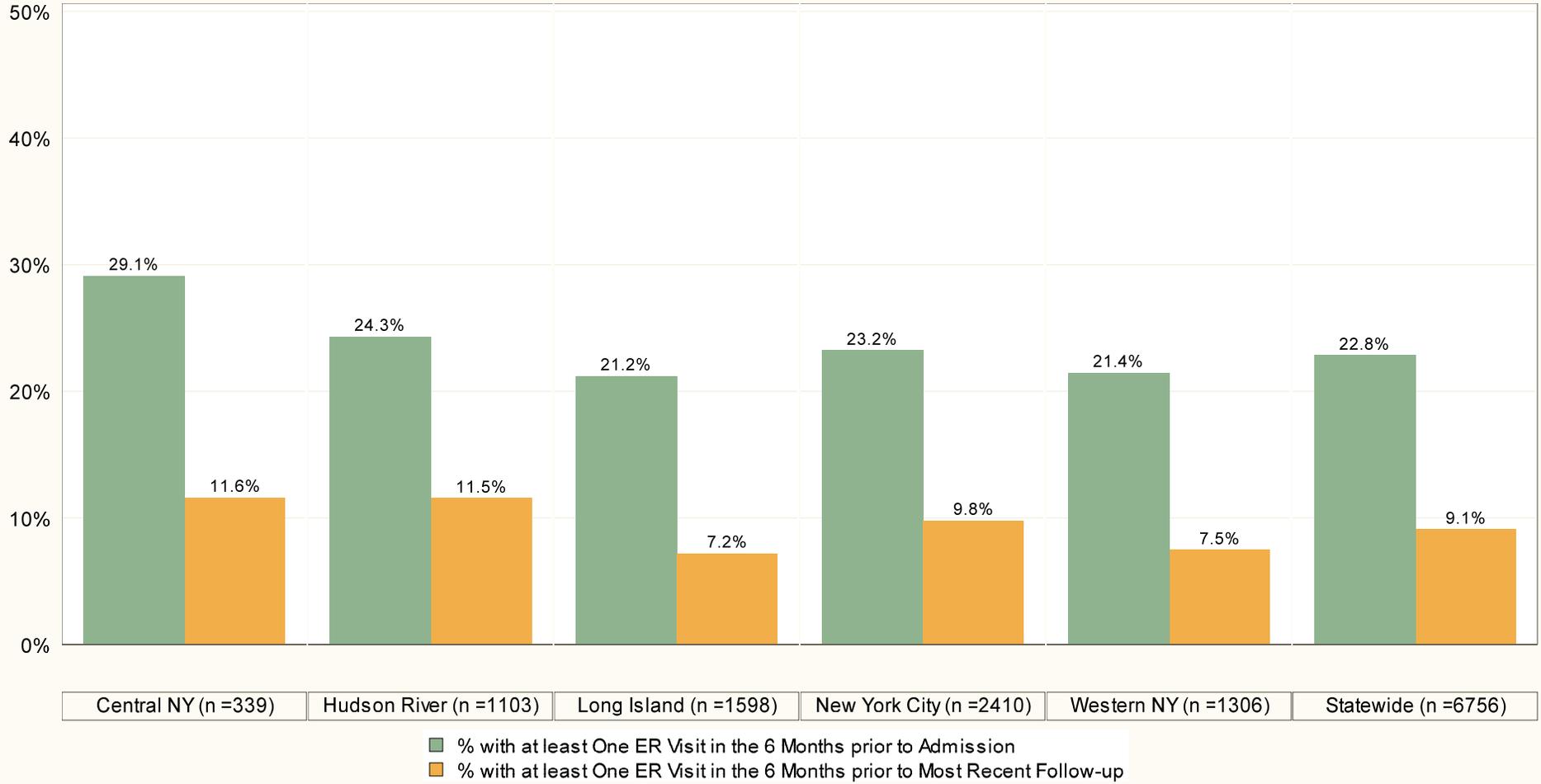
Table 7. PROS Psychiatric Hospitalization Status (from Medicaid and MHARS)

County	Program	Total Number of Discharged Individuals*	Number of Individuals included in sample**	% Hospitalized at least Once in the 6 Months prior to Admission	% Hospitalized at least Once while enrolled in PROS	% Hospitalized at least Once in the 6 Months after PROS discharge
Bronx	BASICS Esperanza/Hope PROS
	FEGS Bronx	173	131	38.9%	29.0%	26.7%
	JBFCs Bronx R.E.A.L.	59	48	35.4%	29.2%	8.3%
	Riverdale PROS	43	27	22.2%	14.8%	18.5%
	County Total	274	206	35.9%	27.2%	21.4%
Kings	Brooklyn Community PROS	91	61	44.3%	21.3%	16.4%
	Brooklyn REAL JBFCs	51	46	47.8%	23.9%	21.7%
	Coney Island REAL PROS	26	21	23.8%	28.6%	9.5%
	FEGS Brooklyn	106	78	26.9%	20.5%	20.5%
	ICL East New York PROS	124	81	45.7%	35.8%	27.2%
	Metro Club PROS	38	27	25.9%	18.5%	25.9%
	County Total	434	314	37.9%	25.5%	21.3%
New York	Bridge Diane Goldberg	43	29	31.0%	13.8%	24.1%
	East Village Access	104	72	18.1%	16.7%	15.3%
	Harlem Bay Network PROS	127	87	41.4%	39.1%	32.2%
	Henry Street Settlement PROS Express
	PROSpect Place	12	11	54.5%	45.5%	18.2%
	Postgraduate PROS	134	101	49.5%	26.7%	26.7%
	Service Program for Older People PROS	10	6	16.7%	16.7%	0.0%
	County Total	428	306	37.6%	27.1%	24.5%
Queens	CCNS Corona PROS	57	41	41.5%	19.5%	14.6%
	Goodwill PROS Rebound	60	38	36.8%	23.7%	13.2%
	HALI Jamaica PROS	39	29	31.0%	31.0%	27.6%
	Lifespire SPAN PROS
	Rockaway PROS	78	62	35.5%	27.4%	19.4%
	TSINY PROS	142	105	36.2%	22.9%	20.0%
	County Total	373	275	36.4%	24.4%	18.9%
	New York City Total	1,502	1,101	37.1%	26.0%	21.6%
	Statewide	5,344	4,011	28.9%	19.1%	15.6%

*Total number of individuals who were admitted to PROS on or after January 1, 2008 and discharged between 1/1/2013 and 12/31/2013..

**Sample includes all who were admitted to PROS on or after January 1, 2008, discharged between 1/1/2013 and 12/31/2013., and eligible for Medicaid. Sample excludes those with the discharge reason Deceased or Switching to a different PROS. All hospitalization data are from Medicaid and MHARS.

Figure 6. PROS Psychiatric ER Use*



*Sample includes all individuals currently enrolled with at least one follow-up as of 09/30/14.

Table 8. PROS Psychiatric ER Use*

County	Program	Total Currently Enrolled with at least One Complete Follow-up as of 09/30/14	% with at least One ER Visit in the 6 Months prior to Admission**	% with at least One ER Visit in the 6 Months prior to Most Recent Follow-up**	Percent change
Bronx	BASICS Esperanza/Hope PROS	2	0.0%	100.0%	-100.0%
	FEGS Bronx	288	38.2%	9.5%	28.7%
	JBFCs Bronx R.E.A.L.	146	26.7%	7.5%	19.2%
	Riverdale PROS	79	19.0%	6.9%	12.1%
	County Total	515	31.8%	8.8%	23.0%
Kings	Brooklyn Community PROS	82	26.6%	10.1%	16.5%
	Brooklyn REAL JBFCs	76	27.6%	3.9%	23.7%
	Coney Island REAL PROS	69	8.7%	10.1%	-1.4%
	FEGS Brooklyn	262	8.6%	7.8%	0.8%
	ICL East New York PROS	158	41.2%	27.1%	14.1%
	Metro Club PROS	90	13.1%	6.7%	6.4%
	County Total	737	20.0%	11.6%	8.4%
New York	Bridge Diane Goldberg	216	9.6%	5.7%	3.9%
	East Village Access	111	28.9%	8.2%	20.7%
	Harlem Bay Network PROS	156	19.0%	8.1%	10.9%
	Henry Street Settlement PROS Express	38	18.4%	10.5%	7.9%
	PROSpect Place	60	10.7%	5.1%	5.6%
	Postgraduate PROS	93	32.2%	9.8%	22.4%
	Service Program for Older People PROS	52	23.5%	11.5%	12.0%
	County Total	726	19.0%	7.7%	11.2%
Queens	CCNS Corona PROS	64	22.2%	4.7%	17.5%
	Goodwill PROS Rebound	97	11.4%	10.0%	1.4%
	HALI Jamaica PROS	26	20.0%	36.0%	-16.0%
	Lifespire SPAN PROS
	Rockaway PROS	65	10.0%	4.8%	5.2%
	TSINY PROS	180	35.5%	12.5%	23.0%
	County Total	432	23.4%	11.0%	12.4%
	New York City Total	2,410	23.2%	9.8%	13.4%
	Statewide	6,756	22.8%	9.1%	13.7%

*Sample includes all individuals currently enrolled with at least one follow-up as of 09/30/14.

**Number with ER use divided by the number of individuals with a valid ER value (denominator excludes those with missing/ unknown ER status).

Note: Pink shaded percentages indicate programs that have completed fewer than 80% of follow-up assessments due.