



and the Ticket to Work

John B. Allen Jr., Special Assistant to the
Commissioner , NYS Office of Mental Health

NYS' Medicaid Infrastructure Grant



New York **Makes Work Pay**

Developing a path to employment for New Yorkers with disabilities

New York's Inclusive Workforce

State and Regional Associations in full support of the vision presentation:

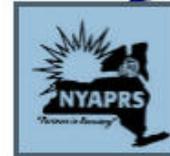
Cerebral Palsy Associations
of New York State



Cornell University
ILR School
Employment and Disability Institute



CMEP/Coalition of Mainstream
Employment Programs



Correctional Educational Consortium, Inc.



LDA
Learning Disabilities
Association of New York State, Inc.





THINK BEYOND THE LABEL



**A Collaboration of Medicaid Infrastructure
Grants**



RHYTHM IMPAIRED

Bob's victories at the office are legendary. Too bad his "victory dance" isn't a little less legendary.

**INNOVATE.
THINK BEYOND THE LABEL.**

Just because someone moves a little differently doesn't mean they can't help move your business forward. The same goes for people with disabilities.

Innovate your thinking. Download the "5 Myths & Real Facts" tip sheet now.



Designing a Comprehensive Employment System for New Yorkers of all Abilities

- Development of a new, comprehensive job matching/employment supports coordination and data system
- Serve as a single point of access for all New Yorkers seeking employment and employment supports, regardless of an individual's abilities and regardless of the state agency system from which they receive employment services/supports.

What is NYESS?

New York Employment Services System

- A single approach to linking and coordinating employment supports
- Provide all New Yorkers with a single point to access to all employment-related services, regardless of their (dis)ability
- Catalyst: Medicaid Infrastructure Grant, *New York Makes Work Pay*
- Goal : Positively impact the ability of New Yorkers with disabilities to find and retain competitive and integrated employment opportunities.

What is NYESS?



- Developed and Managed as Joint Effort of NYS Office of Mental Health (OMH) and New York State Department of Labor (DOL)
- Leverages and Expands on the existing technologies and resources of DOL and OMH
- Utilizing Medicaid Infrastructure Grant to create sustainable system infrastructure

New York State Department of Labor



JobZone

[Help](#) [Contact](#) [About](#)

- [Unemployment Benefits](#)
- [Career Services](#)
- [Business Services](#)
- [Workforce NY Partners](#)
- [Labor Statistics](#)
- [Worker Protection](#)
- [Forms and Publications](#)
- [FAQs](#)

Personalize and Refine Your Job Search

Create your free account to:

- **Build and store resumes**
- **Explore occupations**
- **Identify your strengths, skills and talents**
- **Search education and training databases**

[Click Here For a FREE Account](#)

Please Sign In Below

Username:

Password:

[Login](#)

[Forgot your password? Click here for reminder.](#)

Who's Getting Hired

Jobs with the most expected openings this month in **New York State** include:

- Purchasing Agents, Except Wholesale, Retail, and Farm Products
- Locksmiths and Safe Repairers
- First-Line Supervisors/Managers of Production and Operating Workers
- Gaming and Sports Book Writers and Runners
- Barbers

- Text/Multilingual Site
- About Us
- FAQ
- Find A Trainer
- What's New
- Privacy Statement
- Site Map

- STEM for Teens
- ASSESS YOURSELF
- MY PORTFOLIO
- SEARCH
- RESOURCES
- HELP

welcome to careerZONE®

explore your career path
your future begins here



Engineering and Technology

People working in this field use technical knowledge and skill to assemble, inspect, design, maintain and repair. They provide scientific and diagnostic skills to maintain and repair computer equipment, aircraft, automobiles, buildings, roads, bridges, and manufacturing machinery



What is NYESS?



DOL Technologies:

- One-Stop Operating System (OSOS)
- NYS Job Bank www.labor.ny.jobs
- Skills Matching and Referral Technology (SMART)
- Job Zone - on line career planning resources
www.jobzone.org
- Career Zone – career exploration tool
www.nycareerzone.org

OMH Technologies:

- NYESS Web Portal www.nyess.ny.gov
- NYESS Single Sign-On
- NYESS On-Line Registration
- NYESS Web-based Data Reporting System



What is NYESS?

New York Employment Services System



NYESS Phase One Roll-out:

- Priority to Convert 4 State Agencies /Providers that use existing *New York Interagency Supported Employment Report (NYISER)*:
 - **OMH, OPWDD, CBVH, ACCES-VR**
- NYISER no longer available after conversion to NYESS - November 2011
- Provide Access to 2 additional State Agencies: **OASAS and SOFA**

How Will The New Employment System Benefit....

... EMPLOYERS?

- Create a central source for accessing qualified applicants for jobs across NYS using a mechanism employers are familiar with and are currently using to list job opportunities
- Pre-match job applicants with disabilities for skills employers seek for individual job functions
- Reduce general/generic inquiries from job developers seeking employment opportunities for people with disabilities that have often already been filled

...EMPLOYERS, cont.

- Provide a mechanism to help individuals with disabilities enroll in the Medicaid Buy-In for Working People with Disabilities (MBI-WPD), providing coverage for services possibly not covered by employer's health insurance
- Automatically generate tax credit claiming documentation for employers that hire an individual with a disability through the redesigned system
- Allow employers to actively seek out potential applicants with disabilities who choose to disclose their disability status
- Document affirmative hiring policies and procedures that promote employment of individuals with disabilities as a defense against EEOC allegations

Use Of “SMART” Technology

- Skills Matching & Referral Technology (SMART):
 - “Reads” a customer’s resume; “understands” work history, unique experiences, and acquired knowledge, skills and abilities
- SMART then matches skills sought by businesses/employers with skills possessed by job seeker
- SMART technology being expanded to provide additional job seeker tools – resume writer
- Future plan is to apply SMART technology to database of volunteer opportunities

SMART does NOT match based on key words



How Will The New Employment System Benefit....

... JOB SEEKERS?

- Create a single point of access for all individuals with disabilities that provides assistance in finding employment opportunities and providing access/coordinating necessary supports to succeed on the job
- Assess the skills of individual job seekers and help develop a resume
- Allow job seekers to search and immediately find jobs that match the individual job seekers' skills and desires, and notify as new jobs become available
- Coordinate eligibility for financial supports (i.e. MBI-WPD) and other (i.e. educational, vocational, rehabilitation) supports; assist with documentation requirements
- Connect to Earned Income Tax Credit claiming resources (est. \$800+M)

Message

Reply Forward
 Respond

Delete Move to Folder Create Rule Other Actions
 Actions

Block Sender Not Junk
 Junk E-mail

Categorize Follow Up Mark as Unread
 Options

Find Related Select
 Find

From: SMT@workforcenewyork.org
 To: TRB924@yahoo.com
 Cc:
 Subject: SMART Job Matches

Sent: Wed 12/16/2009 8:05 PM

Hi BISOGNO, TERRY Job Seeker!
 SMART - Skills Matching And Referral Technology



Your job matches

Your resume generated the following (7) matches

NATL MGR SPONSORSHIPS

Match level : ★★★★★★

About Barron's For 85 years, Barron's has been the source that America's business and financial leaders turn to every week for authoritative market analyses and insights on companies, industries, sectors, the economy and financial markets in the U.S. and around the world. Barron's has served the stewards of this nation's wealth
[Details for NATL MGR SPONSORSHIPS](#)

Remember

Some matches may at first seem unlikely. Click the details link to look at the full job description. Try to think of whether some of your skills or experience might actually make this a possible fit for you. Also look for the required and preferred skills and experiences that you can build on find the new opportunities.

Director, Business Development

Match level : ★★★★★☆

Director, Business Development Job ID 2726 Job Location New York, NY Job Category Sales Date Posted Dec 1, 2009 Do you THINK like a marketer and SELL like a business development executive? Active Network Media + Marketing, a premiere digital media and marketing services firm is recruiting proven business development executives in New
[Details for Director, Business Development](#)

Director, Corporate Affairs

Match level : ★★★★★☆

Position Announcement Title: Director, Corporate Affairs Location: Position based in New York, N.Y. Founded in 1921, the Council on Foreign Relations is the leading independent national membership organization and nonpartisan center for dedicated academic analysis of events on the world stage, and the subsequent foreign policy choices facing the United States and other governments. The

... SERVICE PROVIDERS, cont.

- Automatically generate Employment Network claiming documentation to support Ticket To Work claims (estimated to be as much as \$1B annually)
- Provides “real-time” tool, replacing quarterly reporting tool (NYISER), thereby eliminating need for manual quarterly data entry through ability to upload/download information from existing provider data systems
- Fulfill certain duplicative reporting requirements through a single system that meets reporting requirements for multiple state agencies
- Allow providers to run reports on their agency’s/employees performance, outcomes, etc.

boyd, andrew

SSN: 000-00-0373

OSOS ID: NY011654857

1 of 1

Ticket to Work

| | Create Time | Create Admin | > |
|-------------------------------------|-------------|--------------|---|
| <input checked="" type="checkbox"/> | | | |

Ticket

Eligible

Assigned to NYESS Network? Yes No

Date Assigned/Signed

Signature on File? Yes No

Individual Employment Plan

Date Developed

Individual Employment Plan Yes No

[Add](#)
[Delete](#)
[Print List](#)

[Help](#)
[Print Record](#)
[Audit](#)

Benefits for One Stop Centers

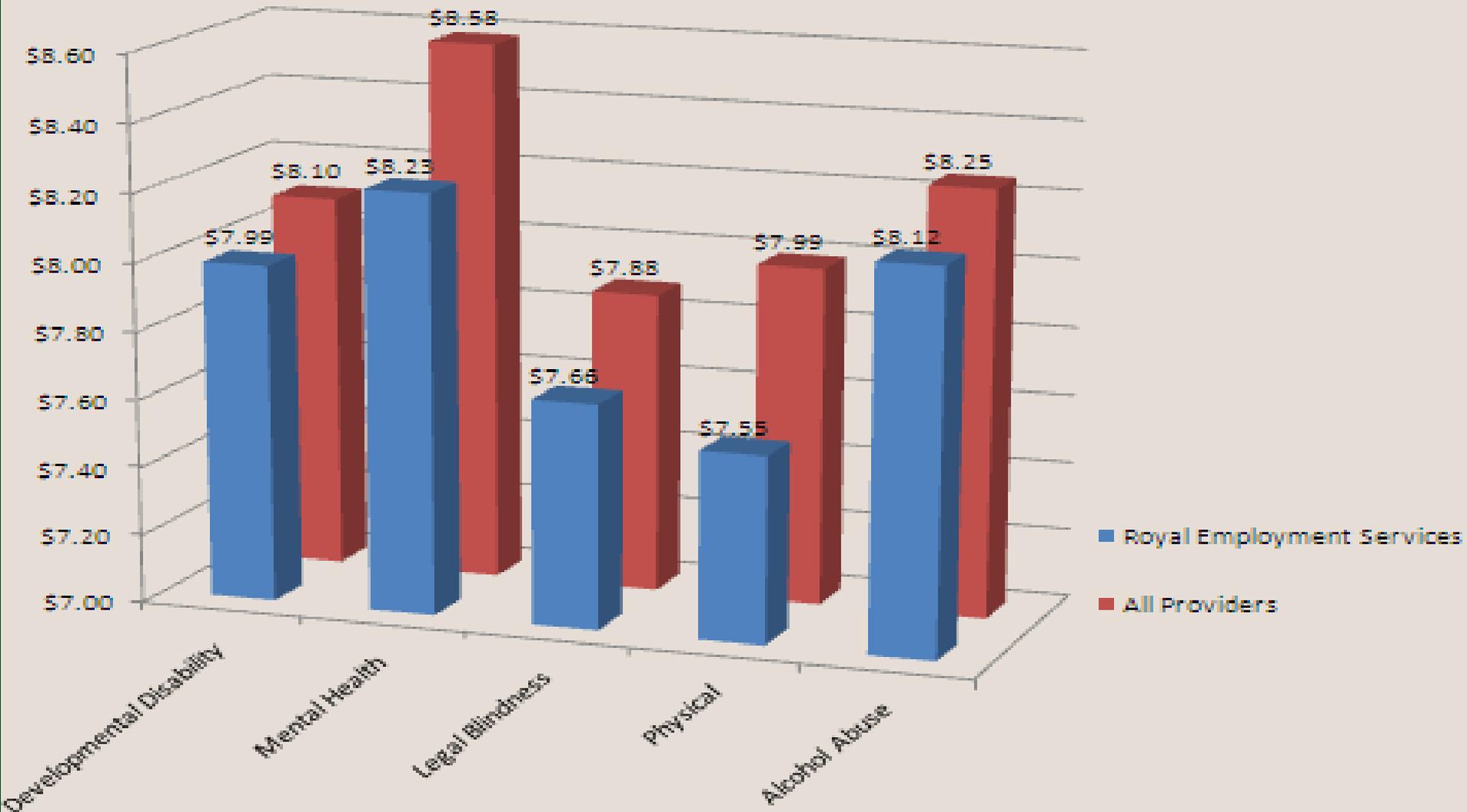
- Upgraded hardware / system responsiveness
- Data Warehouse functions including ad/hoc report generation to meet reporting needs
- Single sign on process with automated user account creation
- Integration of services
 - Facilitating referrals
 - Coordination of supports
 - Disability expertise consultation
- Ongoing commitment for Disability Employment Initiative
- Expansion of Benefit Advisement assistance

How Will The New Employment System Benefit....

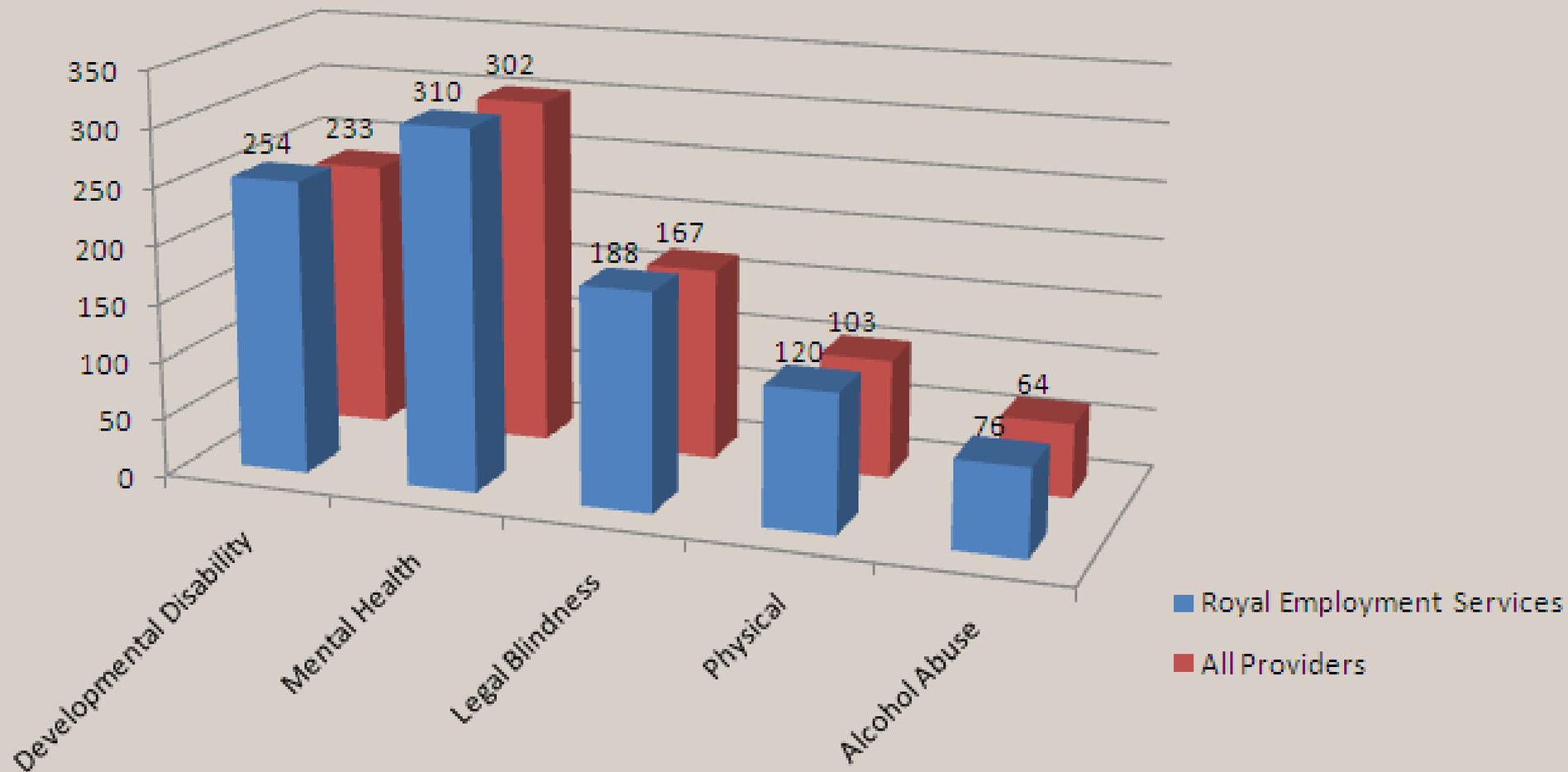
... STATE AGENCIES, ADVOCATES, TAX PAYERS?

- Built on an existing, integrated system that has already been implemented, tried and tested
- Obtain precise baseline employment data across all disabilities
- Maximize state/public assets and provider resources through coordination of services and promotion of economic growth, inclusive of individuals with disabilities
- Track individual, provider and agency outcomes and progress using reliable sources, including wage record information
- Accountability for outcomes across all government systems related to employment
- Measure the success of individual employment initiatives and identify “promising practices”

Hourly Wage by Primary Disability Jobs Held in 2009

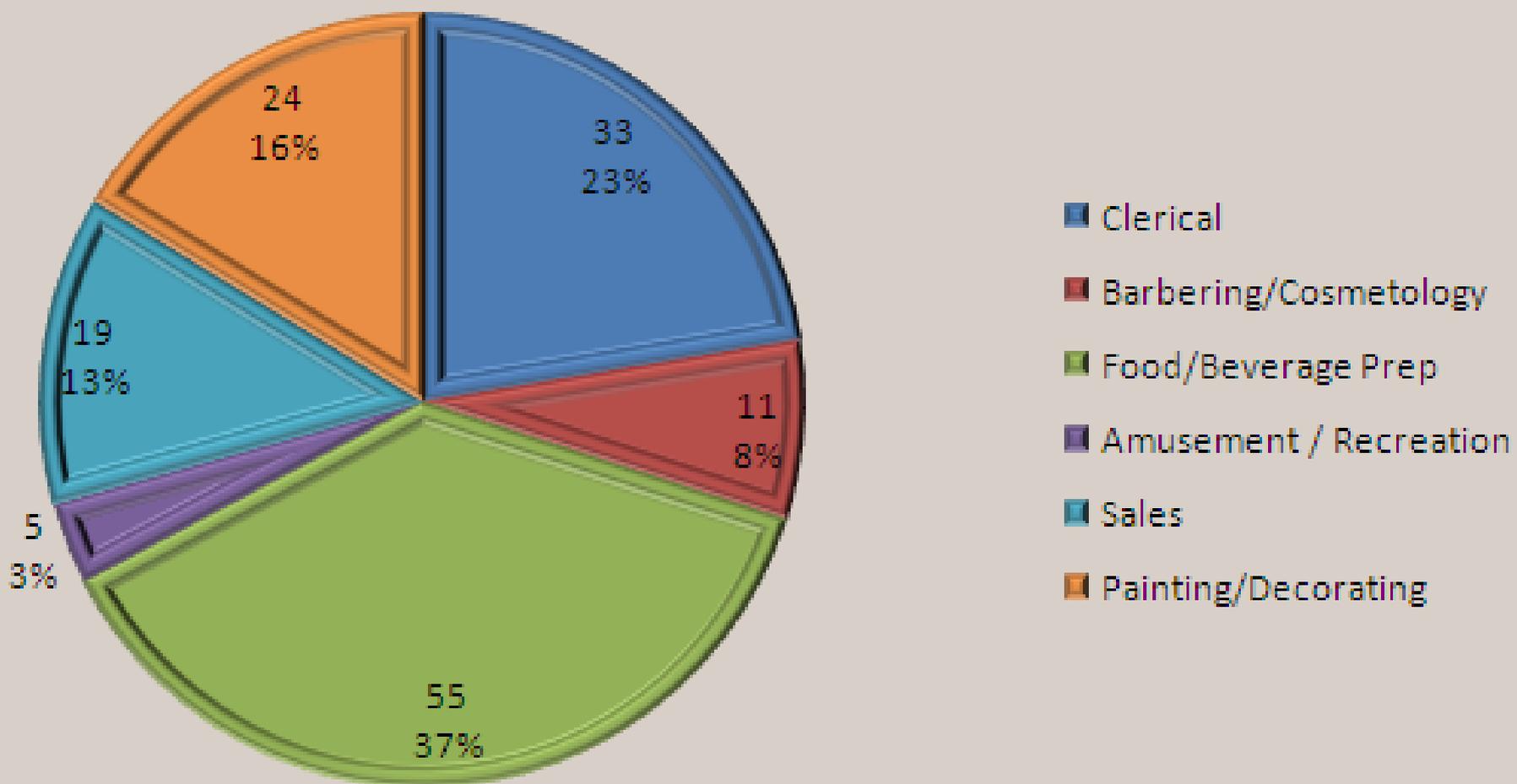


Days from Intake to Placement by Primary Disability Consumers Placed in 2009



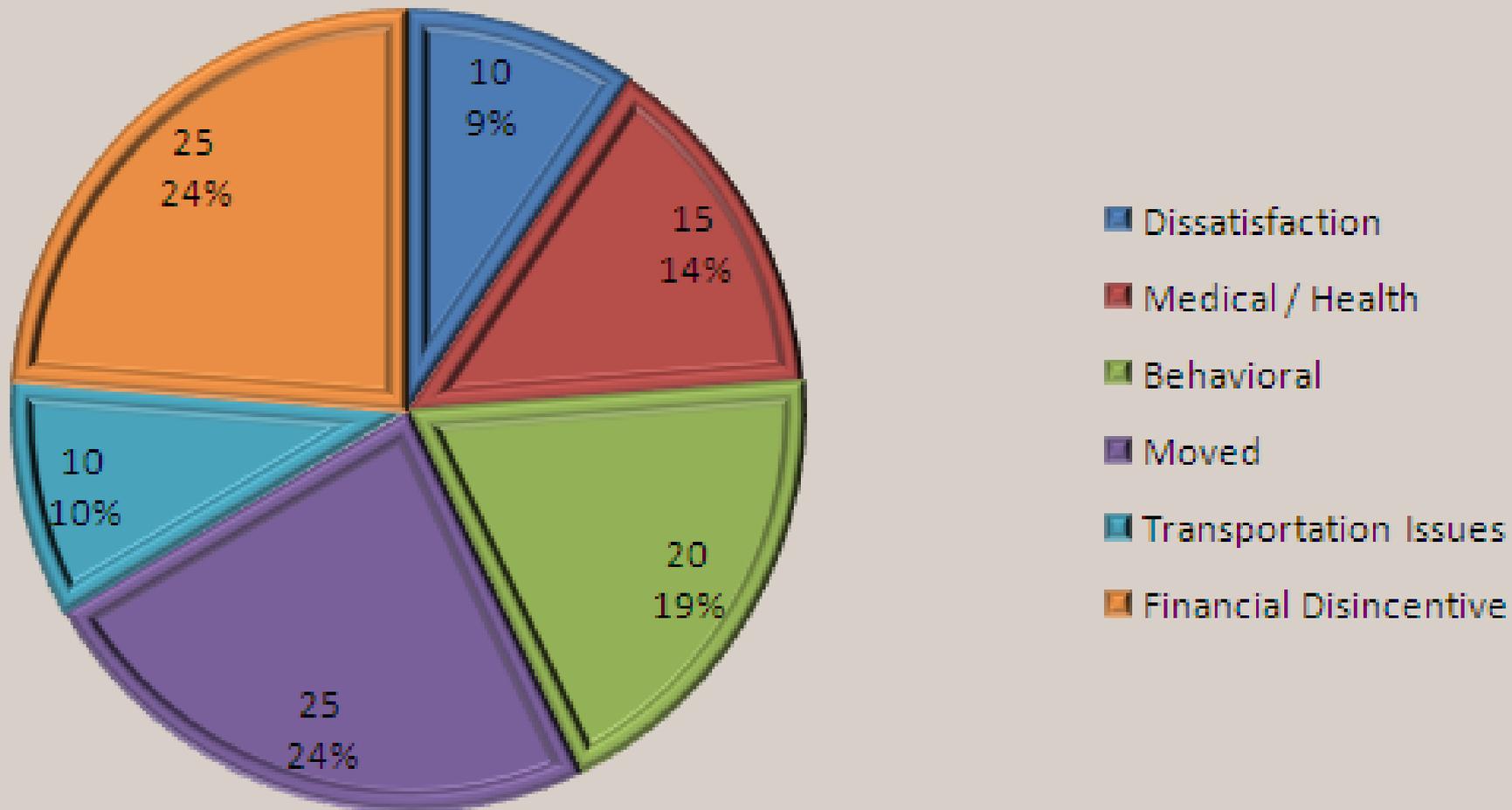
Occupation Categories - Jobs Held in 2009

Royal Employment Services, LLC



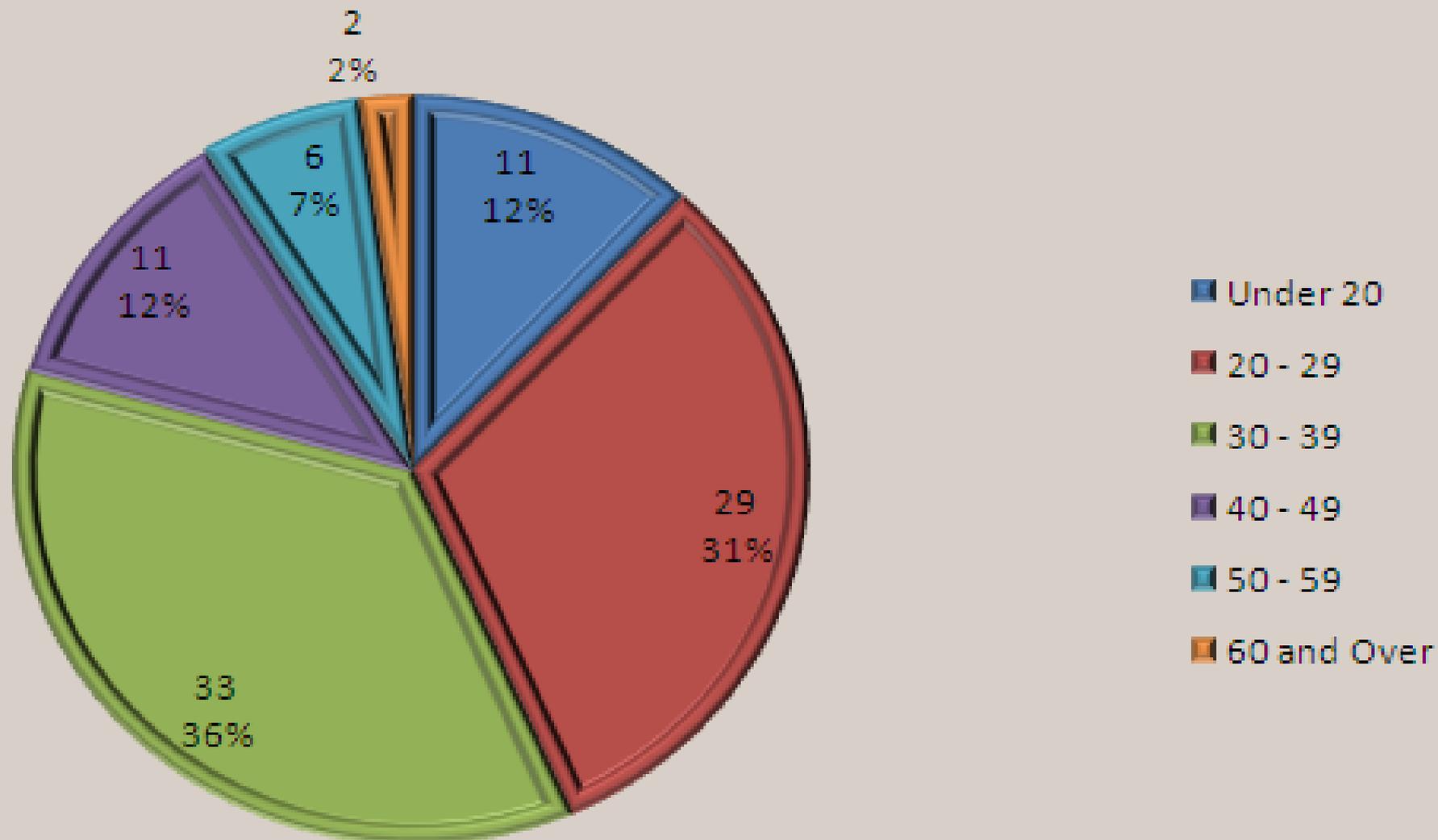
Program Termination Reasons - 2009

Royal Employment Services, LLC



Age of Consumers on 12/31/2009

Royal Employment Services, LLC



Consumers Who Reached 90 Days on the Job

Royal Employment Services, LLC

01/01/2010 - 01/31/2010

| Name of Participant | Primary Disability | State Agency | Occupation Category | Job Placement Date | Wage | Weekly Hours |
|---------------------|--------------------|--------------|------------------------------------|--------------------|-------|--------------|
| William Consumer | MH | VESID | Miscellaneous clerical occupations | 10/XX/2009 | 7.50 | 40 |
| William Consumer | MH | VESID | Paperworking occupations | 10/XX/2009 | 7.25 | 20 |
| William Consumer | MH | VESID | Packaging and materials handling | 10/XX/2009 | 7.50 | 20 |
| William Consumer | MH | VESID | Occupations in education | 10/XX/2009 | 10.36 | 40 |
| William Consumer | MH | VESID | Food and beverage preparation | 10/XX/2009 | 7.25 | 20 |
| William Consumer | MH | VESID | Food and beverage preparation | 10/XX/2009 | 8.00 | 7 |
| William Consumer | MH | VESID | Food and beverage preparation | 10/XX/2009 | 7.50 | 25 |
| William Consumer | MH | VESID | Computing and account-recording | 10/XX/2009 | 12.00 | 20 |
| William Consumer | MH | VESID | Lodging and related service | 10/XX/2009 | 7.75 | 20 |
| William Consumer | MH | VESID | Building and related service | 10/XX/2009 | 8.00 | 40 |
| William Consumer | MH | VESID | Building and related service | 10/XX/2009 | 8.00 | 9 |
| William Consumer | MH | VESID | Lodging and related service | 10/XX/2009 | 8.00 | 25 |
| William Consumer | MH | VESID | Food and beverage preparation | 10/XX/2009 | 7.75 | 25 |
| William Consumer | MH | VESID | Food and beverage preparation | 10/XX/2009 | 7.15 | 15 |
| William Consumer | MH | VESID | Occupations in Processing of | 10/XX/2009 | 13.00 | 40 |
| William Consumer | MH | VESID | Occupations in education | 10/XX/2009 | 10.50 | 25 |



About NYESS

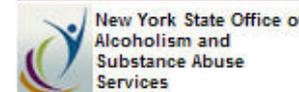
Provider Information

Contact Us

What's New

- [Registration for the NYESS Master Trainer Training is now available.](#)
(Sept. 16, 2011)
- [Current Participating Providers](#)
(Sept. 16, 2011)
- On Sept. 23, 2011 from 2:00 pm to 4:00 pm please join us for the [Preparing for the New York State Employment Support System for Master Trainers Webinar](#) 
(Sept. 16, 2011)

Operating under a whole-person philosophy, NYS has successfully brought together its employment services systems to create a single approach to linking and coordinating



New York State Office

Ongoing NYESS Training

- Webinars
 - Use of the data warehouse
 - Ticket to Work Implementation
 - Data / Systems Security Issues
- Trade Associations
 - Employment Support Techniques
- OMH / DOL / SSA
 - Workshops
 - Seminars
 - Practice Briefs / newsletters / advisories / communications

Questions ?????