

COOK CHILL CUSTOMER EVALUATION

Please complete this product and service evaluation form monthly.
Your comments are important to us !!! Thanks

FACILITY: _____

PERSON COMPLETING : _____

<p align="center">HOW ARE WE DOING ?</p>	<p><u>RATING</u> 5 = excellent 4 = very good 3 = good 2 = fair 1 = poor</p>	<p align="center">PLEASE ADD COMMENTS:</p>
<p align="center"><u>PURCHASING</u></p>  <p>How is the COOK CHILL purchasing system working?</p>		
<p align="center"><u>DELIVERY</u></p>  <p>Are the drivers courteous and helpful? Deliveries accurate and on schedule? Are truck temperatures below 40 degrees?</p>		
<p align="center">\$ <u>BILLING</u></p> <p>Are bills accurate?</p>		
<p align="center"><u>COOK CHILL PRODUCTS</u></p>  <p>Overall, how do you rate Cook Chill products?</p>		
<p align="center"><u>COMMUNICATION</u></p>  <p>Are you satisfied with communications (fax, phone, letters, E-mail)? Are your concerns addressed in a timely and satisfactory manner?</p>		
<p align="center"></p> <p>What has been your best experience with cook chill this month?</p>	<p>What are the three best Cook Chill products?</p>	
<p align="center"></p> <p>What has been your worst experience with cook chill this month?</p>	<p>What are the 3 least favorites Cook Chill products?</p>	

**Fax to
845-365-6296**