

1. What does the word "abuse" mean? What are other words for abuse?

What means? Another word?

Who's definition

Forced Treatment

Negative happens against will

Complete lack of respect

Misuse of power

Range of categories of abuse

Ignoring someone's complaint

Ignoring a person all together

Paper pants-hospital clothes

Physical and sexual and psychological abuse

Restraint –physical or chemical

Take away possessions/shoes or belt

2. Have you ever read anything about abuse prevention? Has anyone every taught you how to defend yourself? If so, was it helpful and why?

Forced medications

'It's for your own good'

Using language to abuse (the tone)

Forcing to adapt to another culture ir religion

Read anything

Taught you how to protect, was it helpful?

Self defense course was very empowering

Taught me about assertiveness and saying 'no'.

Rape awareness

Running away from home

How do you protect yourself in a locked facility

Kick them in the shins and run away

Self esteem and self confidence training

Don't let people push your buttons

Education on personal rights

3. What do you think is important to know about abuse?

Setting healthy boundaries

Knowing 'what they are'

It doesn't always look like it (psychological)

Don't know that what is happening is abuse

It is never the persons fault

Definition of what is appropriate and and what isn't

Signs- the kids are too well behaved

A person does not protest even if faced with something that is unfair

To get out: be a caring ally

Allow person input on how they want to be treated

Abuse happens everywhere: boss, parent, spouse, employee. Child

4. What format would be most useful as educational materials?

Format educational materials

PSA word of mouth

Interactive puppets

Pantomime play set to music

Teaching people we are not dangerous

Educate all on facilities

Mandated integrated staff/patient training with both present

Various different groups- not a webinar

Training to be done by someone who has survived abuse- weekend retreat

What training is helpful/ with follow up

Progress notes on staff/facility

Alternatives to violence project

Anderson Cooper type training

Trauma enforced restorative practices

ED. On abuse- not English

Provide a translator/provide English lessons

5. What type of training would be helpful?

Provide signers for the deaf

Use international symbols

Anything else Edu. service recipients

Have lots of visitors

Talk to patient advocacy

Know that you are 'ok' as you are and you should be treated as well

Also to know you can report without fear of reprisal

6. How can we best provide education on abuse prevention to service recipients who may not speak English as a first language, or who have other communication difficulties/disabilities?

Independent agency

Money outside of government

Complaint review board

Ethics committee

Wants everyone to know their inherent value

Restitution for wrongs to victims and not just recent stuff

Restitution for trauma even long ago

Make the golden rule irresistible

Have a day to switch the roles – where patient/staff switch roles

'If you have nothing nice to say, say nothing at all'

Mandatory parenting classes for people that plan to have kids

7. No Answer
8. Is there anything else you think is important to educating service recipients that we haven't touched on already?

Allegations investigators to be peers so they can have insight into the nuance of what is happening (and family)

Define Education

Take multiple intelligence theory into consideration

Lack of transparency

Financial abuse

9. If you had a magic wand, what would you do to keep everybody safe and free from abuse and neglect?

No Answer