

Buffalo Psychiatric Center
Regional Advisory Committee Input
April 1, 2013

- 1) What do you like about the managed care approach presented?
 - a. Person Centered, Individualized
 - b. Integrated
 - c. recovery Based
 - d. must Include Peer Services

- 2) What do you not like about the managed care approach presented?
 - a. Why is to be rolled out downstate?
 - b. Everyone must be evaluated
 - c. Medications should not be limited
 - d. confusing language during presentation
 - e. Why Medicaid only peers?

- 3) What service(s) do you think are needed in the Health And Recovery Plan, (HARP)?
 - a. Substance Abuse treatment
 - b. Transportation
 - c. Housing Programs
 - d. Alternative Therapies
 - e. Peer Advocates doing outreach services
 - f. more mental health programs
 - g. peer warm lines
 - h. peer respite centers in rural areas
 - i. after hours crisis mobile team
 - j. Culturally sensitive
 - k. veteran inclusion
 - l. Drug and Mental Health Court intervention
 - m. services for the elderly.

- 4) What are the concerns and or benefits about expanding peer services under managed care?
 - a. Provider buy-in
 - b. proper training for peers
 - c. danger of being co-opted
 - d. social services need to inform peers about advocates available in the area
 - e. using peers would be cost saving
 - f. pay peers a living wage

5) If you had a magic wand what would you do to make managed care work for people with mental health needs?

- a. Streamlined intake process that will be used by all providers
- b. peers utilized during intake and discharge process
- c. removing stigma through equality approach i.e.: hospitals and county providers,
- d. easy transition from the children's world of services to the adult world of services such as going from foster care and inpatient supportive living to community living situations
- e. more peer involvement throughout all phases of care
- f. adequate transportation program or function, along with adequate staff
- g. reading material and videos to combat stigma in the public arena
- h. a seat at the table when decisions are made that concern our well being with managed care organizations
- i. networking with non mental health people
- j. the 8 dimensions of wellness. <http://store.samhsa.gov/shin/content//SMA12-4568/SMA12-4568.pdf>