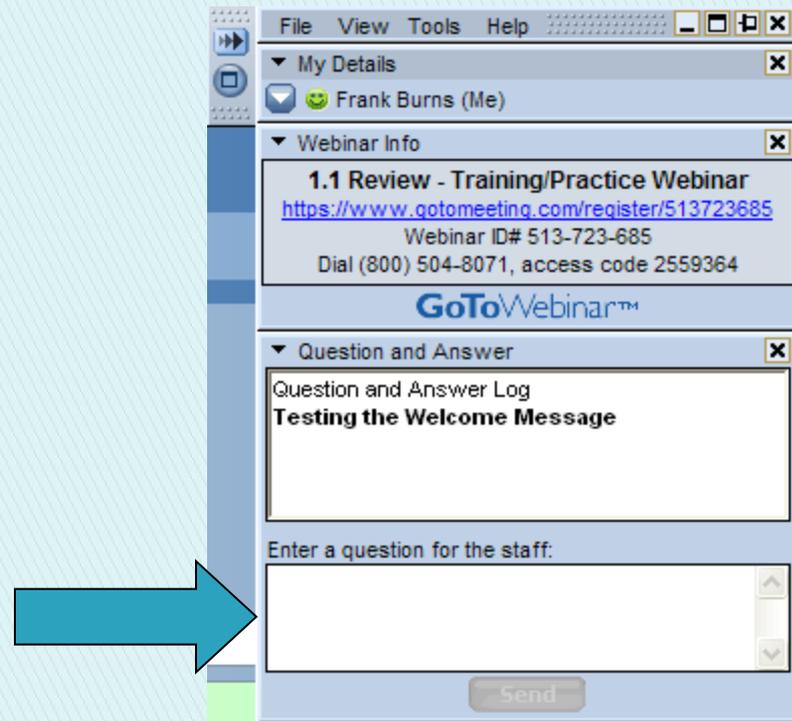
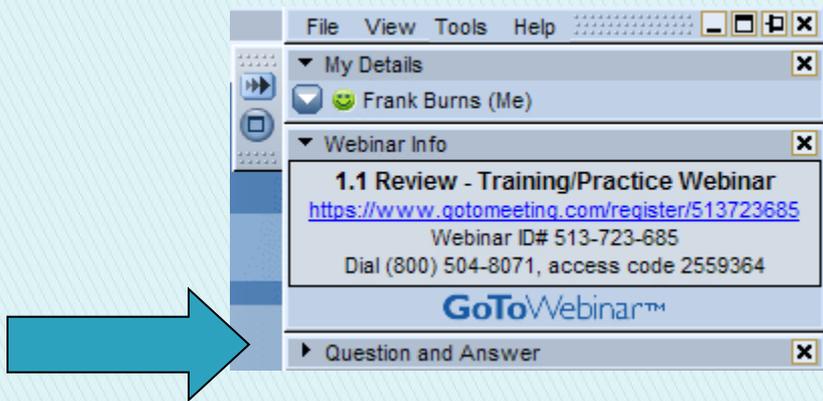
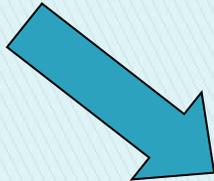


NYESS: A Field Report and Update-FAQ for Providers

April, 20 2012

Presented by John Allen and Mary Kelly





File View Tools Help

My Details

Frank Burns (Me)

Webinar Info

1.1 Review - Training/Practice Webinar
<https://www.gotomeeting.com/register/513723685>
Webinar ID# 513-723-685
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Question and Answer

Staff are getting lots of errors and the system indicates the errors but is not instructive in how to correct the errors. Therefore staff are getting caught in a loop where they keep getting errors and can't figure out how to correct them. This is therefore becoming very time consuming, frustrating and counterproductive.

How we can utilize the program to assist us with billing?

Where can we find the EN
Contract on NYESS website?

Our agency has signed the contract with the Research Foundation for Mental Hygiene, but I'm unsure what is the next step in participating in the NYESS program?

As a provider I need help in figuring out how this new system can the support to the employment goals of our members.

I attended the Master Training initially held, but I find it didn't cover a lot of the questions I have as I try to enter data into NYESS.

Please clarify how we enter 4th
quarter date for 2011

Under "funding a service" after choosing OPWDD, do we choose "OP" or "SE", and what does OP and SE mean?

In November I completed all of the necessary documentation and received acknowledgement that I did so correctly. I still have not received my username and password.

I contacted the help desk and they had no information. What do I do now?

I recently have been assigned to be the Master Trainer and I still have not been given or sent the proper documents how can I get this done?

Is it possible to enter an employment outcome (job opening) if the position was not listed on DOL-OSOS?

We have a Supported Employment contract with ACCES-VR. If we do the job placement for an individual consumer, which Agency gets "credit" for the placement?

Is it correct that both 4th quarter 2011 and 1st quarter 2012 reporting has an extension to May 15?

When will ACCES-VR be submitting their data?

We were told to wait for the NYESS system to enter the 4th Quarter 2011. What should a provided do if the 4th Quarter 2011 was not entered into NYISER system?

Is there a way to enter batches of data. The backlog 4th qtr and 1st qtr is time consuming when you have to open a record and answer all the red dots to save?

What information will be required to be documented in the contact notes that are entered into NYESS?

What is the correct date to use as stabilization date? 90 days after transition into extended or 90 days after job placement date??

Issues of passwords and user names is not being handled properly. There should be a better effort to ensure everyone is on board instead of assuming we did something wrong.

Please explain the reporting requirements and frequency for PROS providers in NYESS.

We have an EHR and planned on entering minimum data in NYESS as it will extra documentation for the staff. How will this be handled in reports looking at our data

Where in the conversion process should we be?

Will there be any
refresher/additional
trainings?

When will this system be implemented for NYS OMH facilities

How to motivate and encourage consumers to think about returning or going to work?

If we are already tracking hours for ACCES-VR via the 416 and our service documentation why is it necessary to track the hours in NYESS it doubles the work/tracking?

Will NYESS and agencies who use Footholds software program be able to interface? Are we going to have to enter in both systems?

Do all PROS staff enter into NYESS or only ORS staff?

How will the system
decrease job development
time ?

Where do we go in the system to view available jobs?

When may we begin "billing"
for services?

Who should we contact, or what is the procedure to change our Security Officer so we can access the site?

Is entering customers into the system actually optional? We have them sign consent forms for permission but what if they do not want to consent?

NYESS–Monthly Update and FAQ for NYESS Providers

Every Month from now to December, 2012.

- ▶ Friday May 25, 2012

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